

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	280	278	1%
	Admits	31	24	29% ▲
	Discharges	20	15	33% ▲
	Service Hours	594	504	18% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	280	100.0%

### Consumer Satisfaction Survey (Based on 114 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		93%	80%	83%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	14	5%	12%
26-34	34	12%	22%
35-44	53	19%	19%
45-54	64	23%	23%
55-64	66	24%	18%
65+	49	18% ▲	6%

Gender	#	%	State Avg
Female	147	53%	42%
Male	133	48%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	255	91% ▲	75%
Hispanic-Other	13	5%	7%
Unknown	8	3%	6%
Hisp-Puerto Rican	4	1% ▼	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	183	65%	65%
Black/African American	62	22%	16%
Other	19	7%	13%
Multiple Races	6	2%	1%
Unknown	5	2%	3%
Asian	4	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		99%	58%
Cooccurring		Actual	State Avg
MH Screen Complete		98%	83%
SA Screen Complete		98%	81%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		100%	86%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	35%	50%	42%	-15% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		244	87%	60%	64%	27% ▲	
Stable Living Situation		273	98%	95%	80%	3%	
Employed		61	22%	30%	19%	-8%	
Improved/Maintained Axis V GAF Score		176	75%	75%	45%	0%	

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		235	90%	90%	69%	0%

### Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	77%	75%	64%	2%	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs