

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	45	40	13%	▲
	Admits		8	-100%	▼
	Discharges				
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	45	100.0%

Client Demographics

Age	#	%	State Avg
18-25			▼ 12%
26-34			▼ 23%
35-44	1	2%	▼ 20%
45-54	1	2%	▼ 22%
55-64	31	69%	▲ 18%
65+	12	27%	▲ 6%

Ethnicity	#	%	State Avg
Non-Hispanic	26	58%	▼ 74%
Hisp-Puerto Rican	12	27%	▲ 13%
Hispanic-Other	3	7%	7%
Hispanic-Cuban	2	4%	0%
Unknown	2	4%	6%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	31	69%	59%
Female	14	31%	41%
Transgender			0%

Race	#	%	State Avg
Black/African American	27	60%	▲ 16%
Other	12	27%	▲ 13%
White/Caucasian	5	11%	▼ 65%
Unknown	1	2%	3%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Senior Services

Community Health Services Inc.

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	40	13% ▲
Admits	-	8	-100% ▼
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	2%	20%	23%	-18% ▼
Stable Living Situation		13	29%	80%	84%	-51% ▼
Self Help		0	0%	60%	70%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	77%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 99%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% 50%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Standard Case Management Programs