

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,272	2,195	4%
	Admits	308	439	-30% ▼
	Discharges	377	302	25% ▲
	Service Hours	14,293	16,704	-14% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		2,272	100.0%

Consumer Satisfaction Survey

(Based on 334 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		91%	80%	83%
✓ Respect		91%	80%	91%
✓ Recovery		84%	80%	79%
✓ Access		84%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	147	6%	12%
26-34	663	29%	23%
35-44	591	26%	20%
45-54	481	21%	22%
55-64	316	14%	18%
65+	74	3%	6%

Gender	#	%	State Avg
Male	1,371	60%	59%
Female	898	40%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,728	76%	74%
Unknown	248	11%	6%
Hisp-Puerto Rican	190	8%	13%
Hispanic-Other	102	4%	7%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Race	#	%	State Avg
White/Caucasian	1,937	85%	▲ 65%
Other	164	7%	13%
Black/African American	155	7%	16%
Asian	6	0%	1%
Am. Indian/Native Alaskan	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	1	0%	3%
Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	750	715	5%
Admits	139	173	-20% ▼
Discharges	96	123	-22% ▼
Service Hours	5,684	6,067	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	84%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		52	54%	50%	47%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		549	71%	50%	71%	21% ▲
✓ Not Arrested		731	95%	75%	94%	20% ▲
✓ Self Help		554	72%	60%	51%	12% ▲
✓ Stable Living Situation		718	93%	90%	93%	3%
✓ Employed		325	42%	40%	44%	2%
✓ Improved/Maintained Axis V GAF Score		570	87%	75%	85%	12% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		586	87%	90%	76%	-3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		511	68%	50%	68%	18% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	283	253	12% ▲
Admits	49	51	-4%
Discharges	26	40	-35% ▼
Service Hours	3,326	2,838	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	84%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	50%	50%	47%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		277	96%	75%	94%	21% ▲
Abstinence/Reduced Drug Use		177	61%	50%	71%	11% ▲
Self Help		183	63%	60%	51%	3%
Stable Living Situation		268	93%	90%	93%	3%
Improved/Maintained Axis V GAF Score		218	90%	75%	85%	15% ▲
Employed		111	38%	40%	44%	-2%

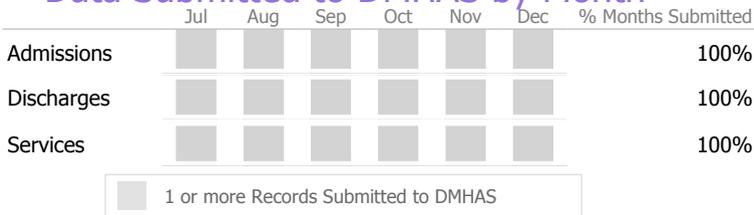
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		231	88%	90%	76%	-2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		194	69%	50%	68%	19% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,244	1,234	1%
Admits	120	215	-44% ▼
Discharges	255	139	83% ▲
Service Hours	5,283	7,798	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	78%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		158	62%	50%	47%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,152	91%	75%	94%	16% ▲
Abstinence/Reduced Drug Use		747	59%	50%	71%	9%
Improved/Maintained Axis V GAF Score		997	86%	75%	85%	11% ▲
Employed		542	43%	40%	44%	3%
Stable Living Situation		1,147	91%	90%	93%	1%
Self Help		549	43%	60%	51%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		806	80%	90%	76%	-10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		986	79%	50%	68%	29% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs