

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	70	48	46%	▲
	Admits	47	29	62%	▲
	Discharges	19	34	-44%	▼
	Service Hours	45	79	-43%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	70	100.0%

Consumer Satisfaction Survey

(Based on 7 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Access		86%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	6%	12%
26-34	15	21%	23%
35-44	20	29%	20%
45-54	21	30%	22%
55-64	10	14%	18%
65+			6%

Gender	#	%	State Avg
Male	63	90%	▲ 59%
Female	7	10%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	58	83%	▲ 13%
Hispanic-Other	11	16%	7%
Non-Hispanic	1	1%	▼ 74%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
Other	69	99%	▲ 13%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 16%
Multiple Races			1%
Unknown			3%
White/Caucasian			▼ 65%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	48	46% ▲
Admits	47	29	62% ▲
Discharges	19	34	-44% ▼
Service Hours	45	79	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	4%	35%	35%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	53%	90%	80%	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		62%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				■	■	■	50%
Discharges				■	■	■	50%
Services				■	■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs