

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	78	0%
	Admits		2	-100% ▼
	Discharges			
	Service Hours	51	226	-77% ▼

Consumer Satisfaction Survey

(Based on 1 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	78	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	2	3%	12%	Female	55	71%	▲ 41%
26-34	12	15%	23%	Male	23	29%	▼ 59%
35-44	11	14%	20%	Transgender			0%
45-54	20	26%	22%				
55-64	18	23%	18%				
65+	15	19%	▲ 6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	66	85%	▲ 74%	White/Caucasian	70	90%	▲ 65%
Unknown	12	15%	6%	Unknown	7	9%	3%
Hispanic-Cuban			0%	Black/African American	1	1%	▼ 16%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Hispanic-Other			7%	Asian			1%
Hisp-Puerto Rican			▼ 13%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Other			▼ 13%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Clinical Case Management

Day Kimball Hospital

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

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Unique Clients	78	78	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	51	226	-77% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	23%	62%
Cooccurring		
MH Screen Complete	N/A	69%
SA Screen Complete	N/A	61%
Diagnosis		
Valid Axis I Diagnosis	100%	62%
Valid Axis V GAF Score	100%	35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	69%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		65	83%	60%	69%	23% ▲
✓ Stable Living Situation		74	95%	80%	82%	15% ▲
● Employed		15	19%	20%	9%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		18	23%	90%	62%	-67% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 30 Active Standard Case Management Programs