

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	100	105	-5%
	Admits	9	11	-18% ▼
	Discharges	8	10	-20% ▼
	Service Hours	2,413	1,340	80% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	100	100.0%

Consumer Satisfaction Survey

(Based on 67 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		99%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		94%	80%	92%
✓ Respect		91%	80%	91%
● Recovery		78%	80%	79%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	9	9%	12%
26-34	16	16%	23%
35-44	22	22%	20%
45-54	23	23%	22%
55-64	23	23%	18%
65+	7	7%	6%

Gender	#	%	State Avg
Female	51	51%	41%
Male	49	49%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	61	61%	74% ▼
Hisp-Puerto Rican	24	24%	13% ▲
Unknown	9	9%	6%
Hispanic-Other	6	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	44	44%	65% ▼
Black/African American	40	40%	16% ▲
Other	13	13%	13%
Unknown	2	2%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	100	105	-5%
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Discharges	8	10	-20% ▼
Service Hours	2,413	1,340	80% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	77%	91%
Cooccurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	50%	65%	67%	-15% ▼

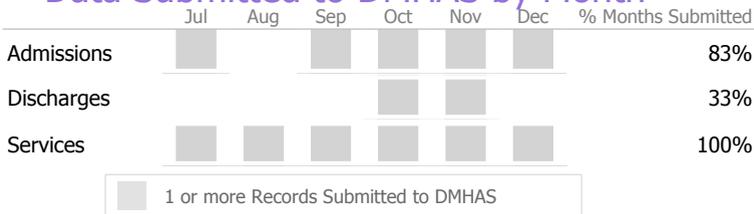
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		96	96%	80%	92%	16% ▲
Improved/Maintained Axis V GAF Score		76	83%	65%	61%	18% ▲
Social Support		69	69%	60%	81%	9%
Employed		11	11%	20%	13%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	99%	90%	98%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs