

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	33	8	313%
	Admits	21	6	250% ▲
	Discharges	18		
	Service Hours	248	-	
	Bed Days	1,330	497	168% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	17	50.0%
	Residential Services	17	50.0%

Client Demographics

Age	#	%	State Avg
18-25			▼ 12%
26-34	8	24%	23%
35-44	4	12%	20%
45-54	5	15%	22%
55-64	13	39%	▲ 18%
65+	3	9%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	24	73%	74%
Hispanic-Other	3	9%	7%
Hisp-Puerto Rican	3	9%	13%
Unknown	2	6%	6%
Hispanic-Cuban	1	3%	0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	27	82%	▲ 59%
Female	6	18%	▼ 41%
Transgender			0%

Race	#	%	State Avg
Black/African American	18	55%	▲ 16%
White/Caucasian	11	33%	▼ 65%
Other	4	12%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

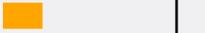
■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	5	160% ▲
Admits	8	4	100% ▲
Discharges	7	-	
Service Hours	29	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	20%	85%	86%	-65% ▼

Service Utilization

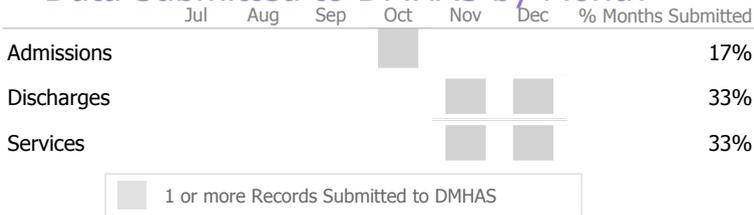
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 80%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	 67%	82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	4	325% ▲
Admits	10	2	400% ▲
Discharges	11	-	
Service Hours	220	-	
Bed Days	1,330	497	168% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	9%	95%	68%	-86% ▼
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	93%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	96%
On-Time Periodic		
6 Month Updates	0%	33%
Cooccurring		
MH Screen Complete	0%	70%
SA Screen Complete	0%	68%
Diagnosis		
Valid Axis I Diagnosis	94%	98%
Valid Axis V GAF Score	88%	93%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		9	64%	75%	65%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	366 days	0.3	90%	90%	60%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Transitional Programs

Rapid Re-Housing Program - 250

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	3	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	86%	15% ▲

Service Utilization

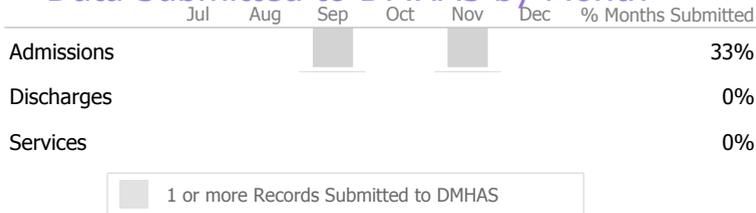
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	94%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs