

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	85	77	10%
	Admits	32	28	14% ▲
	Discharges	22	27	-19% ▼
	Service Hours	432	522	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	85	100.0%

Consumer Satisfaction Survey (Based on 63 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
● Recovery		77%	80%	79%
● Outcome		75%	80%	83%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	9	11%	12%
26-34	22	27%	23%
35-44	18	22%	20%
45-54	19	23%	22%
55-64	10	12%	18%
65+	4	5%	6%

Gender	#	%	State Avg
Male	45	53%	59%
Female	40	47%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	83	98%	▲ 74%
Hispanic-Other	1	1%	7%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 13%

Race	#	%	State Avg
White/Caucasian	82	96%	▲ 65%
Other	2	2%	▼ 13%
Black/African American	1	1%	▼ 16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
Valid TEDS Data	98%	93%
On-Time Periodic		
6 Month Updates	47%	27%
Cooccurring		
MH Screen Complete	97%	99%
SA Screen Complete	97%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	45%	50%	51%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		75	87%	75%	84%	12% ▲
Stable Living Situation		75	87%	95%	83%	-8%
Employed		34	40%	50%	41%	-10%
Abstinence/Reduced Drug Use		35	41%	55%	54%	-14% ▼
Improved/Maintained Axis V GAF Score		22	37%	75%	53%	-38% ▼
Self Help		9	10%	60%	33%	-50% ▼

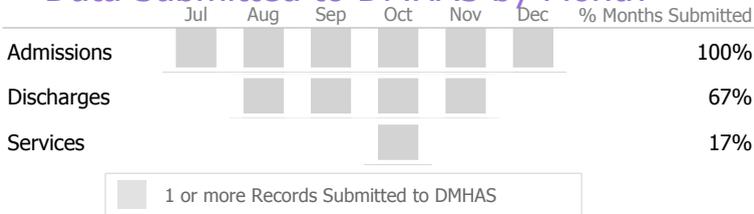
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	80%	90%	69%	-10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		27	84%	75%	71%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs