

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	50	50	0%
	Admits	5	1	400%
	Discharges	7	4	75% ▲
	Service Hours	680	1,505	-55% ▼
	Bed Days	4,541	4,384	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 41 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		94%	80%	91%
✓ Outcome		91%	80%	83%
✓ General Satisfaction		81%	80%	92%
● Recovery		59%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	50	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			▼ 12%
26-34	3	6%	▼ 23%
35-44	12	24%	20%
45-54	13	26%	22%
55-64	18	36%	▲ 18%
65+	4	8%	6%

Gender	#	%	State Avg
Male	32	64%	59%
Female	18	36%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	47	94%	▲ 74%
Hispanic-Other	2	4%	7%
Unknown	1	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 13%

Race	#	%	State Avg
White/Caucasian	33	66%	65%
Black/African American	16	32%	▲ 16%
Other	1	2%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	25	4%
Admits	3	1	200% ▲
Discharges	5	1	400% ▲
Service Hours	680	1,505	-55% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	50%	82%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	85%	60%	88%	25% ▲
✓ Stable Living Situation		27	100%	85%	96%	15% ▲
● Improved/Maintained Axis V GAF Score		22	88%	95%	81%	-7%
● Employed		1	4%	25%	11%	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	99%

On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		95%	77%

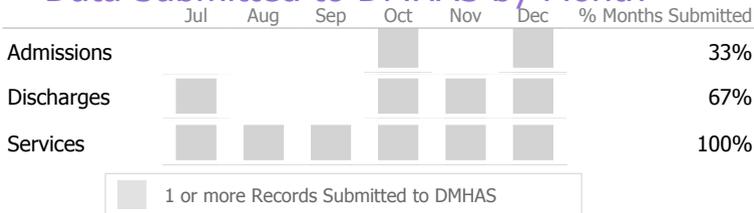
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	96%	90%	98%	6%

Cooccurring	Actual	State Avg	
MH Screen Complete		67%	91%
SA Screen Complete		67%	94%

Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	2	-	
Discharges	2	3	-33% ▼
Bed Days	2,333	2,176	7%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	72%	-10% ▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	79%	60%	85%	19% ▲
✓ Stable Living Situation		14	100%	95%	96%	5%
● Improved/Maintained Axis V GAF Score		11	85%	95%	64%	-10%
● Employed		0	0%	25%	8%	-25% ▼

### Data Submission Quality

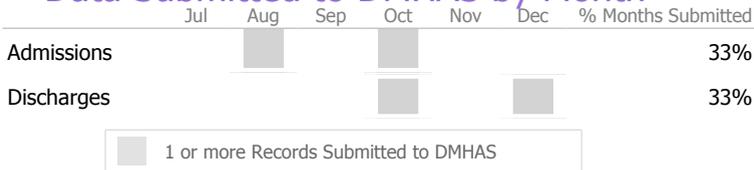
Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		75%
Cooccurring	Actual	State Avg
MH Screen Complete		87%
SA Screen Complete		85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		96%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	1,697 days	0.5	98%	90%	94%	8%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	-	-	
Bed Days	2,208	2,208	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	85%	23% ▲
✓ Stable Living Situation		12	100%	95%	96%	5%
● Improved/Maintained Axis V GAF Score		11	92%	95%	64%	-3%
● Employed		0	0%	25%	8%	-25% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		75%
Cooccurring	Actual	State Avg
MH Screen Complete		87%
SA Screen Complete		85%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		96%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,980 days	0.5	100%	90%	94%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs