

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	9	0%
	Admits			
	Discharges	1		
	Service Hours	119	155	-23% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25			12% ▼
26-34	4	44%	23% ▲
35-44	3	33%	20% ▲
45-54	2	22%	22%
55-64			18% ▼
65+			6%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89%	74% ▲
Hisp-Puerto Rican	1	11%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			6%

Gender	#	%	State Avg
Female	9	100%	41% ▲
Male			59% ▼
Transgender			0%

Race	#	%	State Avg
White/Caucasian	6	67%	65%
Multiple Races	1	11%	1%
Hawaiian/Other Pacific Islander	1	11%	0% ▲
Other	1	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			16% ▼
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	1	-	
Service Hours	119	155	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	86%	15% ▲

Service Utilization

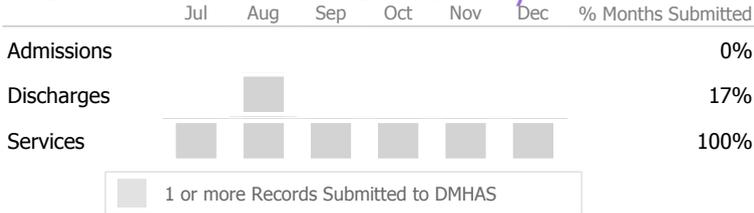
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		82%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs