

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	104	89	17%	▲
	Admits	31	16	94%	▲
	Discharges	26	19	37%	▲
	Service Hours	914	991	-8%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	88	84.6%
	Medication Assisted Treatment	16	15.4%

Consumer Satisfaction Survey (Based on 70 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		99%	80%	92%
✓ Outcome		94%	80%	83%
Recovery		79%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	3%	12%
26-34	10	10%	23%
35-44	13	13%	20%
45-54	21	20%	22%
55-64	37	36%	18%
65+	20	19%	6%

Gender	#	%	State Avg
Female	62	60%	41%
Male	42	40%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	98	94%	74%
Hispanic-Other	3	3%	7%
Hisp-Puerto Rican	2	2%	13%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	89	86%	65%
Asian	5	5%	1%
Other	5	5%	13%
Black/African American	3	3%	16%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	89	-1%
Admits	19	16	19% ▲
Discharges	21	19	11% ▲
Service Hours	814	991	-18% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	67%	75%	47%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	100%	90%	96%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	89%	75%	71%	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%
✓ Valid TEDS Data		22%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		82%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

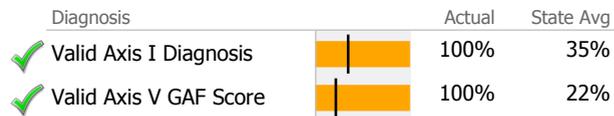
Actual | Goal Goal Met Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

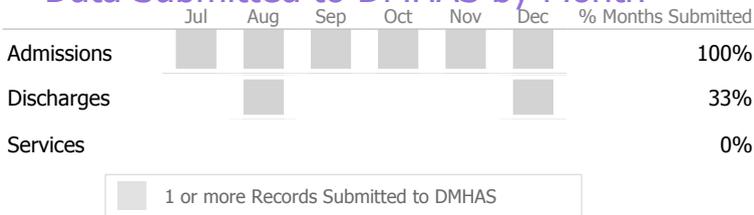
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	12	-	
Discharges	5	-	
Service Hours	100	-	

Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 5 Active Buprenorphine Maintenance Programs