

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	273	303	-10%
	Admits	20	55	-64% ▼
	Discharges	22	45	-51% ▼
	Service Hours	1,012	1,217	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	273	100.0%

Consumer Satisfaction Survey

(Based on 114 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		93%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	13	5%	12%
26-34	32	12%	23% ▼
35-44	46	17%	20%
45-54	65	24%	22%
55-64	63	23%	18%
65+	54	20%	6% ▲

Gender	#	%	State Avg
Female	149	55%	41% ▲
Male	124	45%	59% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	247	90%	74% ▲
Hispanic-Other	18	7%	7%
Unknown	6	2%	6%
Hisp-Puerto Rican	2	1%	13% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	170	62%	65%
Black/African American	61	22%	16%
Other	25	9%	13%
Asian	8	3%	1%
Unknown	5	2%	3%
Multiple Races	4	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	273	303	-10%
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	68%
Cooccurring	Actual	State Avg
MH Screen Complete	90%	86%
SA Screen Complete	90%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	41%	50%	42%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		264	97%	60%	68%	37% ▲
Stable Living Situation		271	99%	95%	84%	4%
Improved/Maintained Axis V GAF Score		211	83%	75%	48%	8%
Employed		72	26%	30%	22%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		242	96%	90%	85%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		18	90%	75%	68%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 92 Active Standard Outpatient Programs