

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,799	1,863	-3%
	Admits	1,187	1,768	-33% ▼
	Discharges	1,257	1,690	-26% ▼
	Service Hours	45,418	48,184	-6%
	Bed Days	9,126	8,424	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 187 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Overall		91%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
✓ General Satisfaction		89%	80%	92%
✓ Outcome		83%	80%	83%
● Recovery		79%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	1,017	32.0%
	Social Rehabilitation	736	23.2%
	Crisis Services	271	8.5%
	Community Support	244	7.7%
	ACT	190	6.0%
	Intake	151	4.8%
	Other	31	1.0%
	Inpatient Services	30	0.9%
	Residential Services	14	0.4%
<b>Forensic MH</b>			
	Forensics Community-based	284	8.9%
	Outpatient	58	1.8%
	Case Management	29	0.9%
<b>Forensic SA</b>			
	Forensics Community-based	121	3.8%

### Client Demographics

Age	#	%	State Avg
18-25	238	13%	13%
26-34	332	19%	24%
35-44	343	19%	20%
45-54	381	21%	21%
55-64	343	19%	16%
65+	152	8%	5%

Gender	#	%	State Avg
Male	1,073	60%	60%
Female	717	40%	40%
Transgender	9	1%	0%

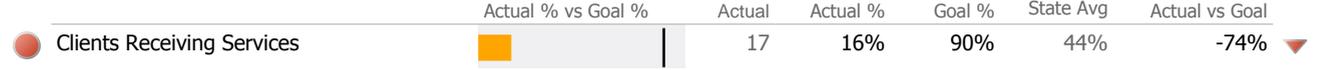
Race	#	%	State Avg
Black/African American	709	40%	▲ 17%
White/Caucasian	589	33%	▼ 64%
Other	392	22%	13%
Unknown	32	2%	4%
Asian	27	2%	1%
Multiple Races	22	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	275	314	-12% ▼
Admits	279	303	-8%
Discharges	260	330	-21% ▼
Service Hours	181	352	-49% ▼

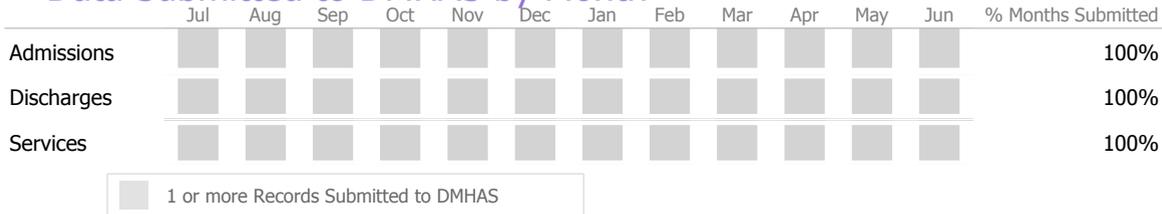
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	62	-5%
Admits	3	13	-77% ▼
Discharges	10	6	67% ▲
Service Hours	2,844	2,968	-4%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	20%	65%	50%	-45% ▼
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	55%	-40% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	96%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	89%	95%
✓ SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%
✓ Valid Axis V GAF Score	95%	88%

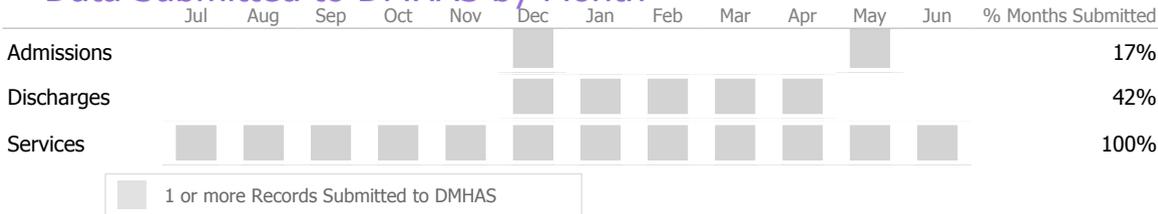
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		49	83%	60%	90%	23% ▲
● Social Support		33	56%	60%	80%	-4%
● Employed		3	5%	15%	14%	-10%
● Improved/Maintained Axis V GAF Score		24	42%	85%	54%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 15 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	32	-9%
Admits	12	12	0%
Discharges	8	15	-47% ▼
Service Hours	1,032	1,512	-32% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic 6 Month Updates	67%	83%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	50%	50%	16%	0%

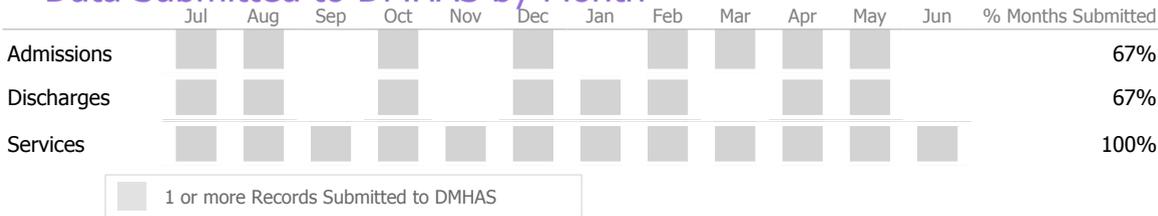
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		29	100%	60%	93%	40% ▲
✓ Social Support		27	93%	60%	55%	33% ▲
✓ Employed		10	34%	20%	9%	14% ▲
✓ Stable Living Situation		24	83%	80%	70%	3%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	-	-	

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	24%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	54%	-75% ▼
Social Support		N/A	N/A	60%	69%	-60% ▼
Stable Living Situation		N/A	N/A	95%	86%	-95% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%

On-Time Periodic	Actual	State Avg
6 Month Updates		69%

Cooccurring	Actual	State Avg
MH Screen Complete		88%
SA Screen Complete		88%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	89%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10%
Admits	3	7	-57% ▼
Discharges	5	6	-17% ▼
Service Hours	703	735	-4%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Re-entry Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	11	▼
Admits	-	3	-100% ▼
Discharges	-	18	-100% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 3 Active UM Screening Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	299	-18% ▼
Admits	86	130	-34% ▼
Discharges	131	159	-18% ▼
Service Hours	4,012	4,385	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic 6 Month Updates	85%	96%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	82%	98%
Valid Axis V GAF Score	79%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		123	94%	65%	67%	29% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		223	87%	80%	92%	7%
Social Support		162	63%	60%	82%	3%
Employed		20	8%	20%	13%	-12% ▼
Improved/Maintained Axis V GAF Score		45	19%	65%	66%	-46% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		124	99%	90%	99%	9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual   
 |   
  Goal   
 |   
 ✔ Goal Met   
 |   
 ● Below Goal

\* State Avg based on 48 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	83	10%
Admits	14	11	27% ▲
Discharges	15	6	150% ▲
Service Hours	2,059	2,164	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	96%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	67%	50%	45%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		69	76%	60%	69%	16% ▲
Employed		35	38%	30%	24%	8%
Stable Living Situation		90	99%	95%	86%	4%
Improved/Maintained Axis V GAF Score		53	63%	75%	54%	-12% ▼

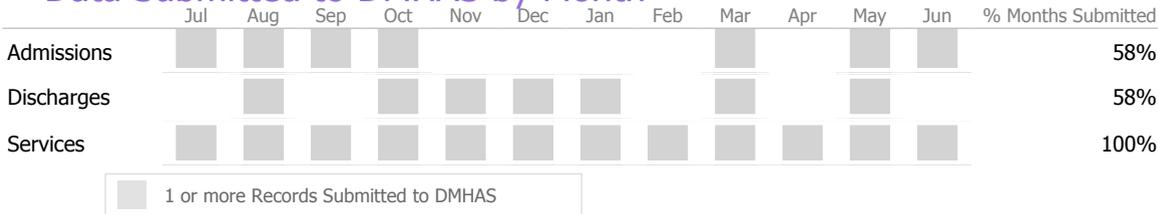
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		76	100%	90%	89%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	79%	75%	67%	4%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual   
 |   
  Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	61	-5%
Admits	21	28	-25% ▼
Discharges	21	26	-19% ▼
Service Hours	2,521	2,532	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	91%
On-Time Periodic 6 Month Updates	100%	96%
Cooccurring MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	81%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	19%	50%	38%	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		59	100%	60%	23%	40% ▲
Social Support		38	64%	60%	68%	4%
Stable Living Situation		45	76%	95%	82%	-19% ▼
Employed		4	7%	30%	19%	-23% ▼
Improved/Maintained Axis V GAF Score		13	25%	75%	59%	-50% ▼

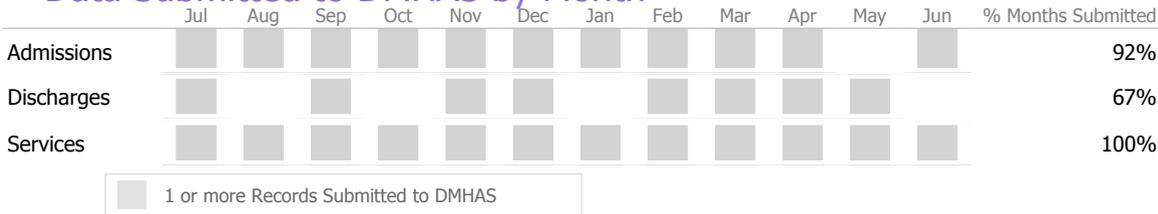
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	100%	90%	98%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		20	100%	75%	96%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
  Goal
  Goal Met
  Below Goal

\* State Avg based on 2 Active Standard Outpatient Programs

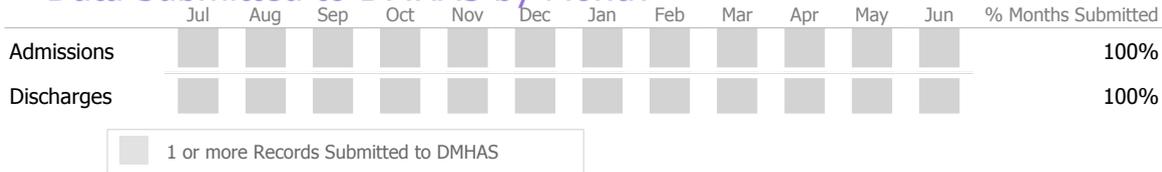
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	85	-51% ▼
Admits	38	83	-54% ▼
Discharges	38	84	-55% ▼

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		73	100%	75%	68%	25% ▲
✓ Community Location Evaluation		73	100%	80%	80%	20% ▲
● Follow-up Service within 48 hours		6	30%	90%	65%	-60% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Mobile Crisis Team Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	9	5	80% ▲
Discharges	3	8	-63% ▼
Bed Days	3,306	2,698	23% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	60%	68%	7%
● Follow-up within 30 Days of Discharge		1	50%	90%	80%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	93%	60%	84%	33% ▲
● Stable Living Situation		13	93%	95%	96%	-2%
● Employed		3	21%	25%	11%	-4%
● Improved/Maintained Axis V GAF Score		10	91%	95%	68%	-4%

### Data Submission Quality

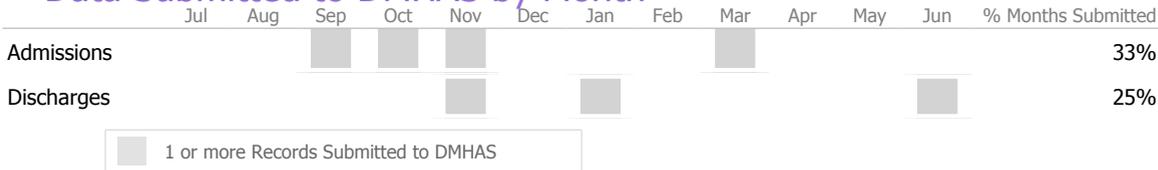
Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		84%
✓ SA Screen Complete		82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%
✓ Valid Axis V GAF Score		94%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	473 days	0.2	91%	90%	94%	1%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

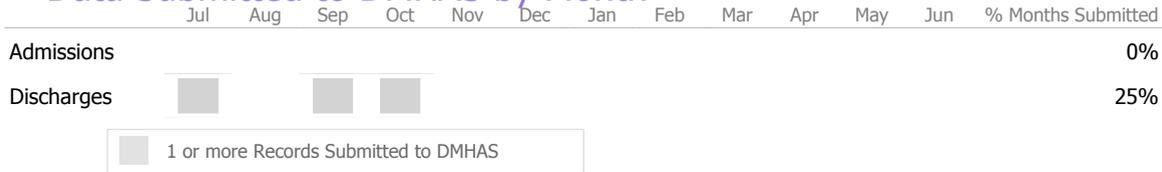
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	18	-67% ▼
Admits	-	4	-100% ▼
Discharges	6	12	-50% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 2 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	45	-33% ▼
Admits	14	30	-53% ▼
Discharges	14	30	-53% ▼
Bed Days	5,820	5,726	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	3%	3%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	86%	95%	86%	-9%
No Re-admit within 30 Days of Discharge		12	86%	85%	86%	1%
Follow-up within 30 Days of Discharge		12	100%	90%	100%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	4%	75%	4%	-71% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	16	357 days	0.2	100%	90%	100%	10%

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■		■	■	■	■	83%
Discharges	■	■	■	■	■		■		■	■	■	■	83%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 2 Active Non-Certified Subacute Programs

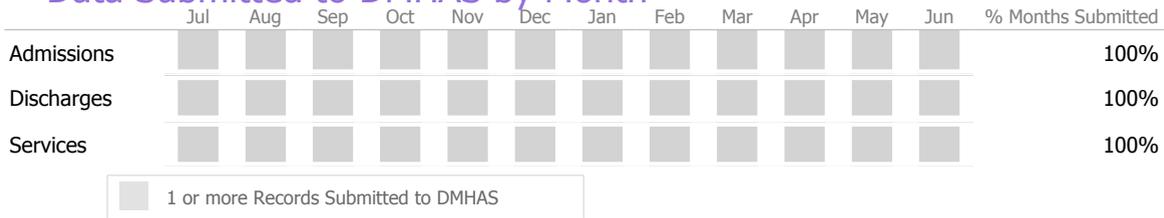
**Intake Team**

Capitol Region Mental Health Center  
Mental Health - Intake - Central Intake

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	262	-42% ▼
Admits	131	148	-11% ▼
Discharges	122	246	-50% ▼
Service Hours	905	641	41% ▲

**Data Submitted to DMHAS by Month**



\* State Avg based on 8 Active Central Intake Programs

## JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

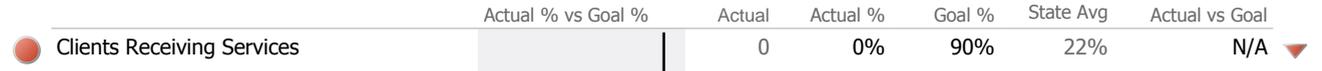
Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	90	34% ▲
Admits	94	58	62% ▲
Discharges	89	63	41% ▲
Service Hours	-	-	

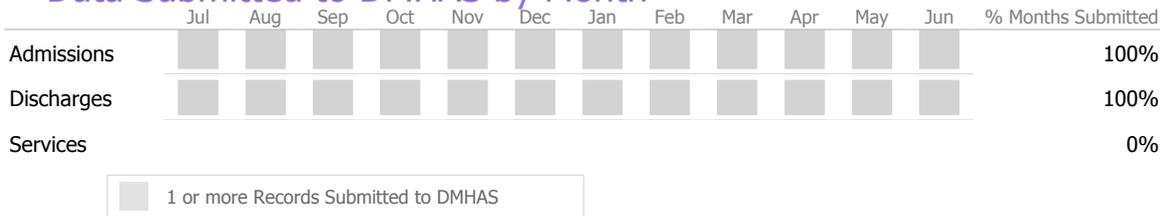
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

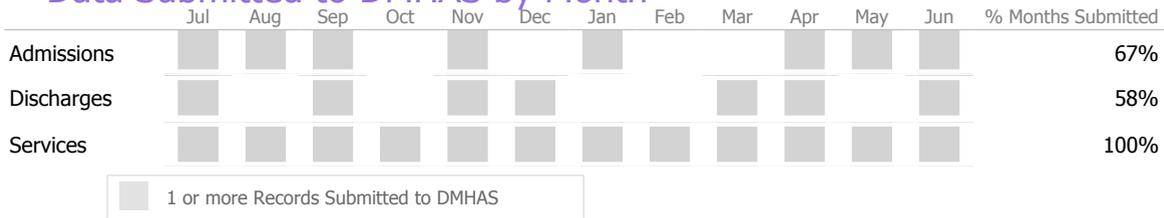
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	12	13	-8%
Discharges	11	14	-21% ▼
Service Hours	229	433	-47% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 14 Active Other Programs

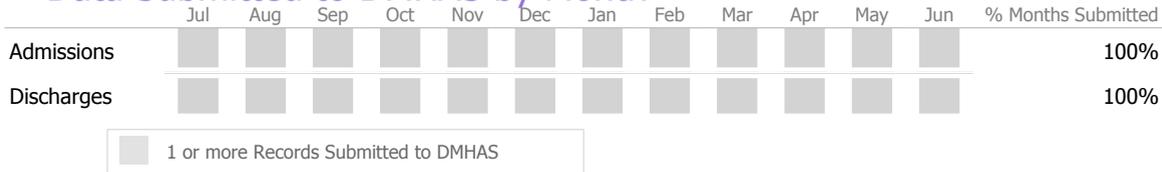
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	234	272	-14% ▼
Admits	308	322	-4%
Discharges	308	324	-5%

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		521	95%	75%	68%	20% ▲
✓ Community Location Evaluation		533	97%	80%	80%	17% ▲
● Follow-up Service within 48 hours		72	50%	90%	65%	-40% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Mobile Crisis Team Programs

## Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

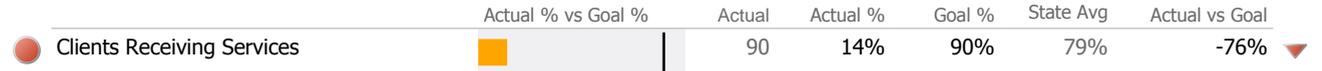
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

### Program Activity

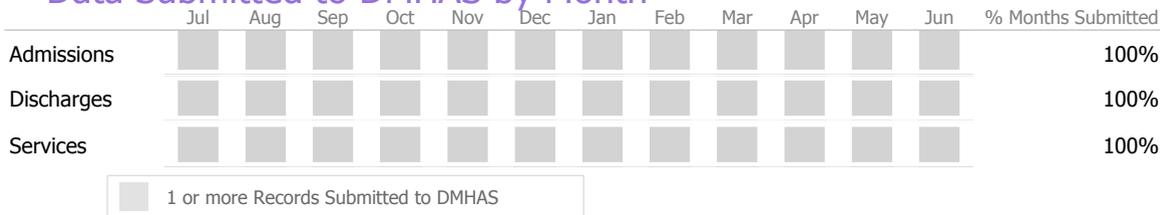
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	736	734	0%
Admits	68	122	-44% ▼
Discharges	79	66	20% ▲
Service Hours	130	113	15% ▲
Social Rehab/PHP/IOP Days	0	0	

\*Data System Limitations are affecting service numbers in this program

### Service Utilization



### Data Submitted to DMHAS by Month



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■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	471	498	-5%
Admits	20	224	-91% ▼
Discharges	45	50	-10%
Service Hours	6,419	6,497	-1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic 6 Month Updates	82%	69%
Cooccurring MH Screen Complete	89%	88%
SA Screen Complete	100%	88%
Diagnosis Valid Axis I Diagnosis	72%	97%
Valid Axis V GAF Score	66%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	7%	50%	45%	-43% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		238	50%	60%	69%	-10%
Stable Living Situation		394	83%	95%	86%	-12% ▼
Employed		24	5%	30%	24%	-25% ▼
Improved/Maintained Axis V GAF Score		72	16%	75%	54%	-59% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		427	100%	90%	89%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		17	85%	75%	67%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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■ Actual   
  Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	455	459	-1%
Admits	36	214	-83% ▼
Discharges	50	42	19% ▲
Service Hours	8,521	8,463	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic 6 Month Updates	95%	69%
Cooccurring MH Screen Complete	92%	88%
SA Screen Complete	100%	88%
Diagnosis Valid Axis I Diagnosis	79%	97%
Valid Axis V GAF Score	77%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	14%	50%	45%	-36% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		342	75%	60%	69%	15% ▲
Stable Living Situation		429	94%	95%	86%	-1%
Employed		50	11%	30%	24%	-19% ▼
Improved/Maintained Axis V GAF Score		102	23%	75%	54%	-52% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		404	100%	90%	89%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		30	83%	75%	67%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

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Actual
  Goal
  Goal Met
  Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	139	-6%
Admits	39	37	5%
Discharges	42	45	-7%
Service Hours	15,861	17,332	-8%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully		11	26%	65%	50%	-39% ▼
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge		38	95%	85%	94%	10% ▲
<span style="color: red;">●</span> Follow-up within 30 Days of Discharge		4	36%	90%	55%	-54% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
<span style="color: green;">✓</span> 6 Month Updates	99%	93%
Cooccurring	Actual	State Avg
<span style="color: green;">✓</span> MH Screen Complete	100%	95%
<span style="color: green;">✓</span> SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
<span style="color: green;">✓</span> Valid Axis I Diagnosis	99%	98%
<span style="color: green;">✓</span> Valid Axis V GAF Score	95%	88%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support		119	89%	60%	80%	29% ▲
<span style="color: green;">✓</span> Stable Living Situation		119	89%	60%	90%	29% ▲
<span style="color: green;">✓</span> Employed		36	27%	15%	14%	12% ▲
<span style="color: green;">✓</span> Improved/Maintained Axis V GAF Score		102	86%	85%	54%	1% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services		92	100%	90%	99%	10% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 15 Active Assertive Community Treatment Programs