Cornell Scott-Hill Health Corporation
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - June 2018   (Data as of Sep 18, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,564	1,426	10%	
	Admits	2,030	1,828	11%	▲
	Discharges	1,864	1,819	2%	
	Service Hours	1,410	6,545	-78%	▼
	Bed Days	7,280	7,091	3%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 446 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		86%	80%	93%
✔	Participation in Treatment		85%	80%	92%
✔	General Satisfaction		85%	80%	92%
✔	Respect		85%	80%	91%
✔	Overall		82%	80%	91%
🔴	Access		77%	80%	88%
🔴	Outcome		74%	80%	83%
🔴	Recovery		71%	80%	79%

▮ Satisfied %	▏ Goal %	▮ 0-80%	▮ 80-100%	✔ Goal Met	🔴 Under Goal

Clients by Level of Care

Program Type / Level of Care Type		#	%
Addiction			
	Residential Services	1,407	86.4%
	Recovery Support	101	6.2%
	Medication Assisted Treatment	59	3.6%
Mental Health			
	Case Management	32	2.0%
	Social Rehabilitation	10	0.6%
Forensic SA			
	Case Management	19	1.2%

Client Demographics

Age	#	%	State Avg
18-25	134	9%	13%
26-34	469	30%	24%
35-44	375	24%	20%
45-54	358	23%	21%
55-64	206	13%	16%
65+	21	1%	5%

Gender	#	%	State Avg
Male	1,018	65%	60%
Female	546	35%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,266	81%	72%
Hisp-Puerto Rican	205	13%	12%
Hispanic-Other	79	5%	7%
Hispanic-Cuban	6	0%	0%
Unknown	5	0%	7%
Hispanic-Mexican	3	0%	1%

Race	#	%	State Avg
White/Caucasian	1,111	71%	64%
Other	219	14%	13%
Black/African American	207	13%	17%
Unknown	12	1%	4%
Am. Indian/Native Alaskan	6	0%	1%
Multiple Races	5	0%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Arrest Diversion - New Haven
Cornell Scott-Hill Health Corporation
Forensic SA - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19		
Admits	19	-	
Discharges	-	-	
Service Hours	168	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions									▪	▪	▪	▪	33%
Discharges													0%
Services											▪	▪	17%

▪ 1 or more Records Submitted to DMHAS
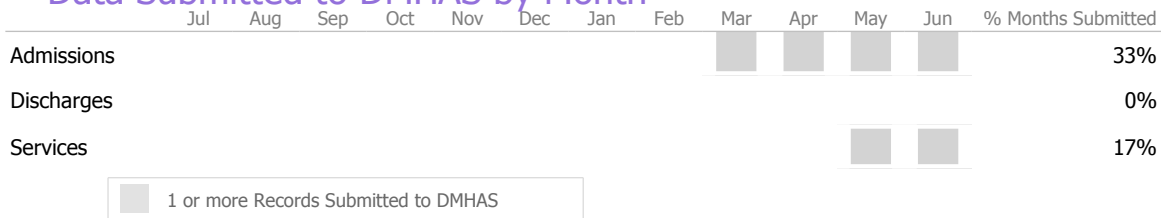
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

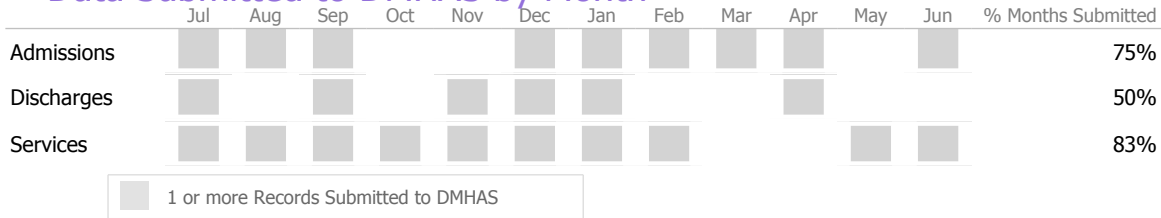* State Avg based on 0 Active Outreach & Engagement Programs

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	21	52%	▲
Admits	16	11	45%	▲
Discharges	10	5	100%	▲
Service Hours	305	313	-3%	

Service Engagement
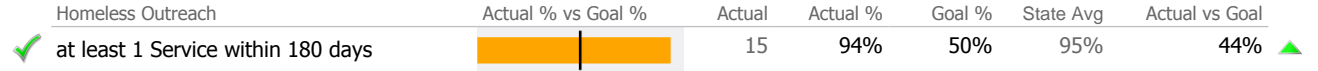
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		15	94%	50%	95%	44%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢			▢	▢	▢	▢			▢	75%
Discharges	▢		▢		▢	▢	▢			▢			50%
Services	▢	▢	▢	▢	▢	▢	▢	▢			▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▬ Actual	▏ Goal	✓ Goal Met	● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Recovery Coach - Meth
Cornell Scott-Hill Health Corporation
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101		
Admits	101	-	
Discharges	-	-	
Service Hours		-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▢	▢	▢	▢	▢			42%
Discharges													0%
Services												▢	8%

▢ 1 or more Records Submitted to DMHAS
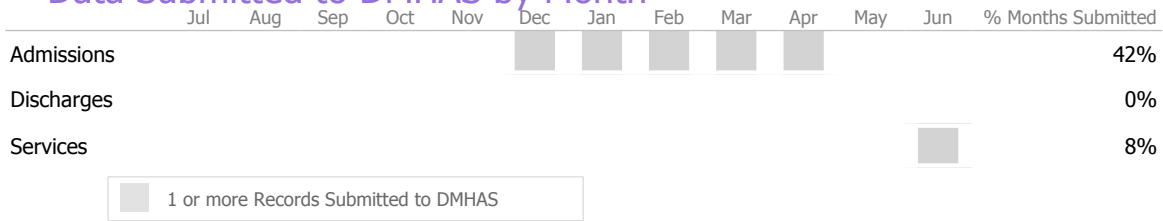
▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 0 Active Peer Based Mentoring Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,407	1,390	1%
Admits	1,835	1,812	1%
Discharges	1,832	1,806	1%
Bed Days	7,280	7,091	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	99%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		1,370	75%	80%	74%	-5%
🔴	No Re-admit within 30 Days of Discharge		1,498	82%	85%	81%	-3%
🔴	Follow-up within 30 Days of Discharge		867	63%	90%	56%	-27% ▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		24	4 days	0.0	83%	90%	90%	-7%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

STR E-MAT
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	1	5800%	▲
Admits	58	1	5700%	▲
Discharges	13	-		
Service Hours	292	-		

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	92%
✔	Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	19%	72%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	88%
✔	SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	76%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▢	▢	▢	▢	▢	▢			▢	75%
Discharges				▢		▢	▢	▢	▢	▢			50%
Services										▢	▢	▢	25%

▢ 1 or more Records Submitted to DMHAS
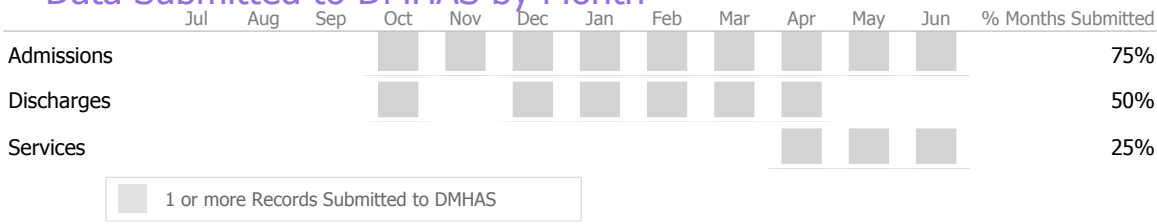
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs
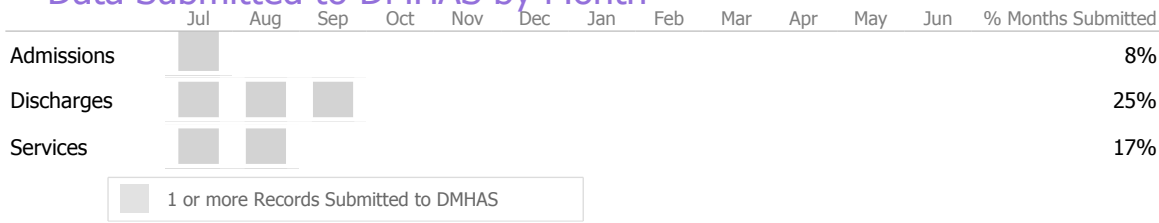
Village of Power 915-280
Cornell Scott-Hill Health Corporation
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	17	-41%	▼
Admits	1	4	-75%	▼
Discharges	9	8	13%	▲
Service Hours	645	6,232	-90%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		1	100%	90%	79%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪												8%
Discharges	▪	▪	▪										25%
Services	▪	▪											17%

▪	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▪ Actual	│ Goal	✔ Goal Met	● Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs