Martin House
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - June 2018   (Data as of Sep 18, 2018)
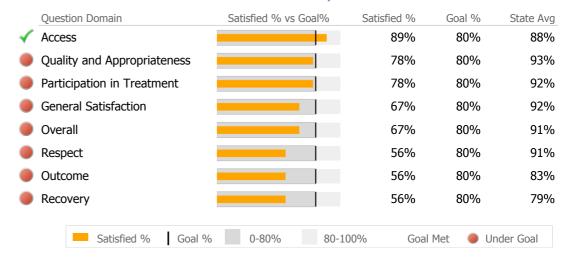
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	12	11	9%
	Admits	3	4	-25% ▼
—	Discharges	3	3	0%
	Service Hours		-	
	Bed Days	3,266	3,131	4%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	12	100.0%

Consumer Satisfaction Survey   (Based on 9 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Access		89%	80%	88%
●	Quality and Appropriateness		78%	80%	93%
●	Participation in Treatment		78%	80%	92%
●	General Satisfaction		67%	80%	92%
●	Overall		67%	80%	91%
●	Respect		56%	80%	91%
●	Outcome		56%	80%	83%
●	Recovery		56%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	1	8%	13%
26-34	2	17%	24%
35-44		▼	20%
45-54	7	58% ▲	21%
55-64	1	8%	16%
65+	1	8%	5%

Gender

Gender	#	%	State Avg
Male	10	83% ▲	60%
Female	2	17% ▼	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	11	92% ▲	72%
Hisp-Puerto Rican	1	8%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			7%

Race

Race	#	%	State Avg
White/Caucasian	7	58%	64%
Black/African American	3	25%	17%
Am. Indian/Native Alaskan	1	8%	1%
Other	1	8%	13%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			4%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Martin House - Recovery for Life - 255
Martin House
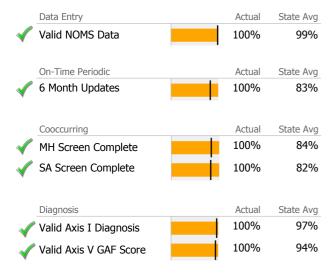Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9% ▲
Admits	3	4	-25% ▼
Discharges	3	3	0%
Bed Days	3,266	3,131	4%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	83%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	84%
✓ SA Screen Complete		100%	82%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	68%	40% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	84%	23% ▲
✓ Stable Living Situation		12	100%	95%	96%	5%
✓ Improved/Maintained Axis V GAF Score		10	100%	95%	68%	5%
● Employed		0	0%	25%	11%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	836 days	0.2	99%	90%	94%	9%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪						▪						17%
Discharges	▪					▪	▪						25%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs