Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - June 2018   (Data as of Sep 18, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	116	390	-70%	▼
	Admits	368	420	-12%	▼
	Discharges	354	428	-17%	▼
	Service Hours	733	848	-14%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		116	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		8	7%	13%
26-34		12	10% ▼	24%
35-44		24	21%	20%
45-54		31	27%	21%
55-64		31	27% ▲	16%
65+		10	9%	5%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		106	91% ▲	72%
Hisp-Puerto Rican		5	4%	12%
Unknown		3	3%	7%
Hispanic-Other		2	2%	7%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Gender

Gender		#	%	State Avg
Female		77	67% ▲	40%
Male		38	33% ▼	60%
Transgender				0%

Race

Race		#	%	State Avg
White/Caucasian		101	87% ▲	64%
Black/African American		13	11%	17%
Other		2	2% ▼	13%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				4%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	116	147	-21%	▼
Admits	89	114	-22%	▼
Discharges	78	122	-36%	▼
Service Hours	438	552	-21%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		42	54%	50%	60%	4%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		23	19%	20%	11%	-1%	
🔴	Stable Living Situation		86	73%	80%	84%	-7%	
🔴	Social Support		27	23%	60%	71%	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		77%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	66%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		39	98%	90%	71%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Standard Case Management Programs