

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	28	28	0%
	Admits	1		
	Discharges	2	1	100% ▲
	Service Hours	262	415	-37% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	28	100.0%

### Consumer Satisfaction Survey

(Based on 20 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		90%	80%	83%
● Recovery		70%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	1	4%	11%
26-34	4	14%	22%
35-44	3	11%	19%
45-54	6	21%	22%
55-64	13	46% ▲	19%
65+	1	4%	6%

Gender	#	%	State Avg
Female	16	57% ▲	41%
Male	12	43% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	26	93% ▲	74%
Unknown	2	7%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			13% ▼

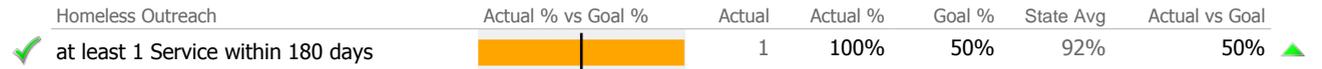
Race	#	%	State Avg
White/Caucasian	22	79% ▲	65%
Black/African American	5	18%	16%
Multiple Races	1	4%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			3%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

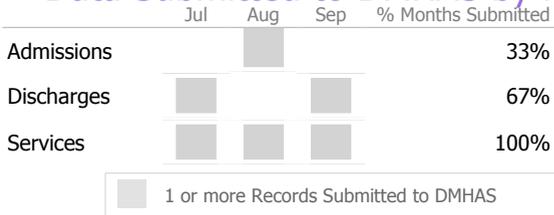
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	1	-	
Discharges	2	1	100% ▲
Service Hours	262	415	-37% ▼

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Outreach & Engagement Programs