

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	465	450	3%
	Admits	483	457	6%
	Discharges	484	455	6%
	Service Hours	763	1,452	-47% ▼
	Bed Days	1,964	1,808	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 446 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		86%	80%	93%
✓ Participation in Treatment		85%	80%	92%
✓ General Satisfaction		85%	80%	92%
✓ Respect		85%	80%	91%
✓ Overall		82%	80%	91%
● Access		77%	80%	88%
● Outcome		74%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	429	92.3%
Mental Health	Case Management	26	5.6%
	Social Rehabilitation	10	2.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	26	6%	11%	Male	294	63%	58%
26-34	138	30%	22%	Female	171	37%	41%
35-44	109	23%	19%	Transgender			0%
45-54	109	23%	22%				
55-64	73	16%	19%				
65+	9	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	375	81%	74%	White/Caucasian	319	69%	65%
Hisp-Puerto Rican	61	13%	13%	Other	72	15%	13%
Hispanic-Other	24	5%	7%	Black/African American	64	14%	16%
Hispanic-Cuban	2	0%	0%	Unknown	7	2%	3%
Unknown	2	0%	6%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Mexican	1	0%	1%	Multiple Races	1	0%	1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over
  < 10% Under

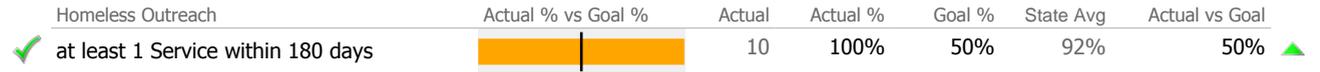
 Actual
  Goal
  Goal Met
  Below Goal

* State Avg based on 0 Active Outreach & Engagement Programs

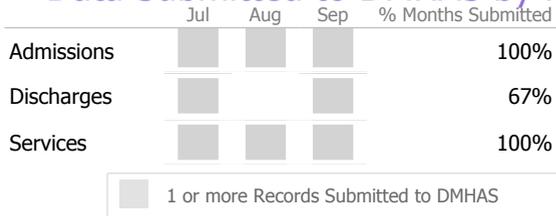
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	10	160% ▲
Admits	10	-	
Discharges	5	-	
Service Hours	118	79	50% ▲

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	429	427	0%
Admits	472	457	3%
Discharges	470	455	3%
Bed Days	1,964	1,808	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		335	71%	80%	76%	-9%
● No Re-admit within 30 Days of Discharge		359	77%	85%	80%	-8%
● Follow-up within 30 Days of Discharge		224	67%	90%	55%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		N/A
Cooccurring		
✓ MH Screen Complete		99%
✓ SA Screen Complete		99%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.1	89%	90%	89%	-1%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

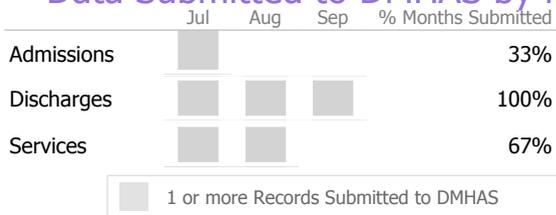
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	13	-23% ▼
Admits	1	-	
Discharges	9	-	
Service Hours	645	1,373	-53% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	65%	10%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs