

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	23	36	-36%	▼
	Admits		17	-100%	▼
	Discharges		17	-100%	▼
	Service Hours		45	-100%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	23	100.0%

### Consumer Satisfaction Survey

(Based on 7 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Access		86%	80%	88%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	13%	11%
26-34	6	26%	22%
35-44	6	26%	19%
45-54	4	17%	22%
55-64	4	17%	19%
65+			6%

Gender	#	%	State Avg
Male	20	87%	▲ 58%
Female	3	13%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	17	74%	▲ 13%
Hispanic-Other	5	22%	▲ 7%
Non-Hispanic	1	4%	▼ 74%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

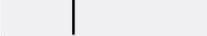
Race	#	%	State Avg
Other	23	100%	▲ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 16%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%
White/Caucasian			▼ 65%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

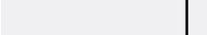
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	36	-36% ▼
Admits	-	17	-100% ▼
Discharges	-	17	-100% ▼
Service Hours	-	45	-100% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Employed		0	0%	35%	39%	-35% ▼	

### Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		0	0%	90%	69%	N/A ▼	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	 0%	66%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 7 Active Employment Services Programs