

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	164	173	-5%
	Admits	26	29	-10%
	Discharges	23	28	-18% ▼
	Service Hours	1,152	1,516	-24% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	164	100.0%

Consumer Satisfaction Survey

(Based on 137 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Participation in Treatment		99%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Respect		96%	80%	91%
✓ Overall		96%	80%	91%
✓ Access		96%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	6%	11%
26-34	35	22%	22%
35-44	38	23%	19%
45-54	42	26%	22%
55-64	28	17%	19%
65+	9	6%	6%

Gender	#	%	State Avg
Male	94	58%	58%
Female	69	42%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	134	82%	74%
Hispanic-Other	14	9%	7%
Hisp-Puerto Rican	13	8%	13%
Unknown	2	1%	6%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	79	48%	65% ▼
Black/African American	57	35%	16% ▲
Other	24	15%	13%
Asian	2	1%	1%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	25	-36%	▼
Admits	5	1	400%	▲
Discharges	-	5	-100%	▼
Service Hours	93	116	-20%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		5	31%	35%	44%	-4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		13	81%	90%	94%	-9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 41 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	105	-13% ▼
Admits	11	16	-31% ▼
Discharges	15	15	0%
Service Hours	622	858	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		50	55%	35%	44%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	97%	90%	94%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
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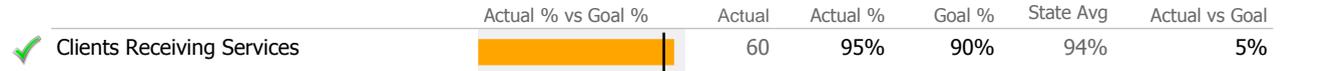
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	60	18% ▲
Admits	10	12	-17% ▼
Discharges	8	8	0%
Service Hours	437	542	-19% ▼

Recovery



Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

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Actual | Goal Goal Met Below Goal

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