

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	112	135	-17% ▼
	Admits	12	22	-45% ▼
	Discharges	11	24	-54% ▼
	Service Hours	507	824	-38% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	112	100.0%

### Consumer Satisfaction Survey

(Based on 33 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		94%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	3%	11%
26-34	21	19%	22%
35-44	27	24%	19%
45-54	28	25%	22%
55-64	28	25%	19%
65+	4	4%	6%

Gender	#	%	State Avg
Male	63	56%	58%
Female	49	44%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	104	93%	▲ 74%
Unknown	4	4%	6%
Hispanic-Other	2	2%	7%
Hisp-Puerto Rican	2	2%	▼ 13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	89	79%	▲ 65%
Black/African American	18	16%	16%
Other	3	3%	13%
Asian	2	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

# Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	126	-21% ▼
Admits	11	21	-48% ▼
Discharges	11	24	-54% ▼
Service Hours	453	777	-42% ▼

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Employed		32%	32	32%	35%	44%	-3%

## Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Clients Receiving Services		75%	67	75%	90%	94%	-15% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span> 6 Month Updates		100%	95%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 41 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	1	1	0%
Discharges	-	-	
Service Hours	55	47	16% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		12	100%	35%	44%	65% ▲

### Service Utilization

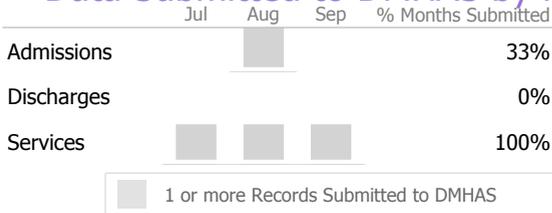
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	94%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		95%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 41 Active Employment Services Programs