

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↘	Unique Clients	10	8	25%	▲
	Admits	1			
	Discharges	1	1	0%	
	Service Hours		-		
↘	Bed Days	828	721	15%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		89%	80%	88%
● Quality and Appropriateness		78%	80%	93%
● Participation in Treatment		78%	80%	92%
● General Satisfaction		67%	80%	92%
● Overall		67%	80%	91%
● Respect		56%	80%	91%
● Outcome		56%	80%	83%
● Recovery		56%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	10%	11%
26-34	1	10%	22%
35-44			19%
45-54	6	60%	22%
55-64	1	10%	19%
65+	1	10%	6%

Gender	#	%	State Avg
Male	9	90%	58%
Female	1	10%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	9	90%	74%
Hisp-Puerto Rican	1	10%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	6	60%	65%
Black/African American	3	30%	16%
Other	1	10%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	10	8	25% ▲
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Discharges	1	1	0%
Bed Days	828	721	15% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	77%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	70%	60%	85%	10%
✓ Stable Living Situation		10	100%	95%	98%	5%
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	66%	5%
● Employed		0	0%	25%	6%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	81%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	85%
✓ SA Screen Complete	100%	83%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				9	640 days	0.9	100%	90%	95%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 70 Active Supervised Apartments Programs