

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	69	65	6%
	Admits	17	15	13% ▲
	Discharges	8	16	-50% ▼
	Service Hours	202	288	-30% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	69	100.0%

### Consumer Satisfaction Survey (Based on 63 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
● Recovery		77%	80%	79%
● Outcome		75%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	8	12%	11%
26-34	17	25%	22%
35-44	15	22%	19%
45-54	15	22%	22%
55-64	8	12%	19%
65+	4	6%	6%

Gender	#	%	State Avg
Male	38	55%	58%
Female	31	45%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	68	99%	▲ 74%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			▼ 13%

Race	#	%	State Avg
White/Caucasian	67	97%	▲ 65%
Black/African American	1	1%	▼ 16%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
Valid TEDS Data	96%	92%
<b>On-Time Periodic</b>		
6 Month Updates	22%	34%
<b>Cooccurring</b>		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	50%	50%	55%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		56	81%	75%	82%	6%
● Stable Living Situation		61	88%	95%	82%	-7%
● Employed		25	36%	50%	39%	-14% ▼
● Abstinence/Reduced Drug Use		19	28%	55%	52%	-27% ▼
● Self Help		8	12%	60%	33%	-48% ▼
● Improved/Maintained Axis V GAF Score		8	18%	75%	49%	-57% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		50	82%	90%	60%	-8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		16	94%	75%	74%	19% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 113 Active Standard Outpatient Programs