

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	407	444	-8%
	Admits	27	7	286% ▲
	Discharges	37	88	-58% ▼
	Service Hours	724	3,402	-79% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	407	100.0%

Consumer Satisfaction Survey

(Based on 49 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		98%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Overall		90%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		81%	80%	79%
✓ Outcome		80%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	3%	13%
26-34	26	6%	24%
35-44	45	11%	20%
45-54	86	21%	21%
55-64	129	32%	17%
65+	110	27%	5%

Gender	#	%	State Avg
Female	263	65%	40% ▲
Male	144	35%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	385	95%	73% ▲
Hispanic-Other	22	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			12% ▼
Unknown			7%

Race	#	%	State Avg
White/Caucasian	348	86%	64% ▲
Other	28	7%	13%
Black/African American	26	6%	16%
Am. Indian/Native Alaskan	4	1%	1%
Asian	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			4%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	407	407	0%
Admits	27	5	440% ▲
Discharges	20	53	-62% ▼
Service Hours	722	2,591	-72% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	69%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	87%
SA Screen Complete	100%	87%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	10%	50%	44%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		306	75%	60%	69%	15% ▲
Stable Living Situation		342	84%	95%	85%	-11% ▼
Employed		66	16%	30%	23%	-14% ▼
Improved/Maintained Axis V GAF Score		244	61%	75%	51%	-14% ▼

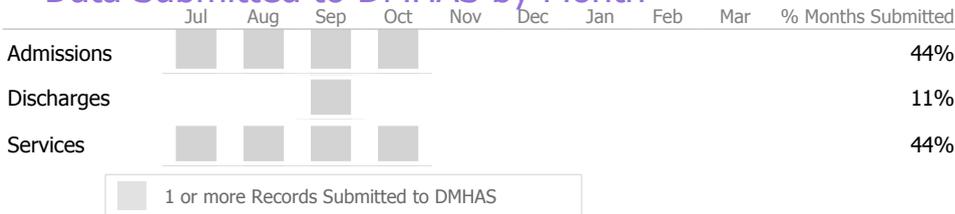
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		345	89%	90%	88%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	70%	75%	68%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs