

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	111	67	66%	▲
	Admits	88	49	80%	▲
	Discharges	60	53	13%	▲
	Service Hours	73	113	-36%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	111	100.0%

### Consumer Satisfaction Survey

(Based on 7 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Access		86%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	6	6%	13%
26-34	23	21%	24%
35-44	32	30%	20%
45-54	32	30%	21%
55-64	15	14%	17%
65+			5%

Gender	#	%	State Avg
Male	99	89%	▲ 60%
Female	12	11%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	88	79%	▲ 12%
Hispanic-Other	20	18%	▲ 7%
Non-Hispanic	2	2%	▼ 73%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%
Unknown			7%

Race	#	%	State Avg
Other	109	98%	▲ 13%
Black/African American	1	1%	▼ 16%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			4%
White/Caucasian			▼ 64%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

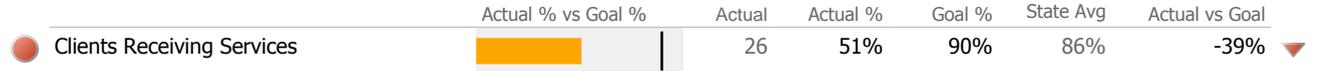
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	67	66% ▲
Admits	88	49	80% ▲
Discharges	60	53	13% ▲
Service Hours	73	113	-36% ▼

### Recovery



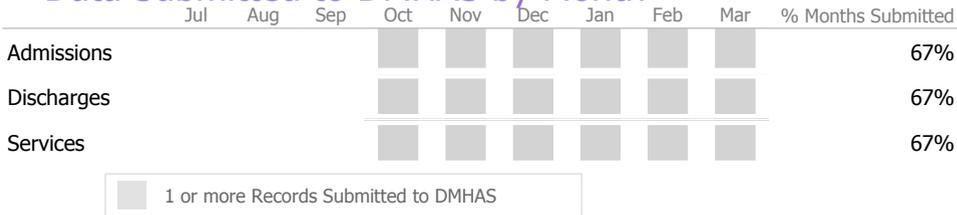
### Service Utilization



### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	63%

### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 7 Active Employment Services Programs