

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	78	78	0%
	Admits		2	-100% ▼
↗	Discharges	78		
	Service Hours	51	302	-83% ▼

Consumer Satisfaction Survey

(Based on 1 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	78	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	3%	13%
26-34	12	15%	24%
35-44	11	14%	20%
45-54	20	26%	21%
55-64	18	23%	17%
65+	15	19%	5% ▲

Gender	#	%	State Avg
Female	55	71%	40% ▲
Male	23	29%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	66	85%	73% ▲
Unknown	12	15%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			12% ▼

Race	#	%	State Avg
White/Caucasian	70	90%	64% ▲
Unknown	7	9%	4%
Black/African American	1	1%	16% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Clinical Case Management

Day Kimball Hospital

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	78	0%
Admits	-	2	-100% ▼
Discharges	78	-	
Service Hours	51	302	-83% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
On-Time Periodic		
6 Month Updates	N/A	62%
Cooccurring		
MH Screen Complete	N/A	68%
SA Screen Complete	N/A	69%
Diagnosis		
Valid Axis I Diagnosis	95%	61%
Valid Axis V GAF Score	100%	35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		77	99%	50%	61%	49% ▲

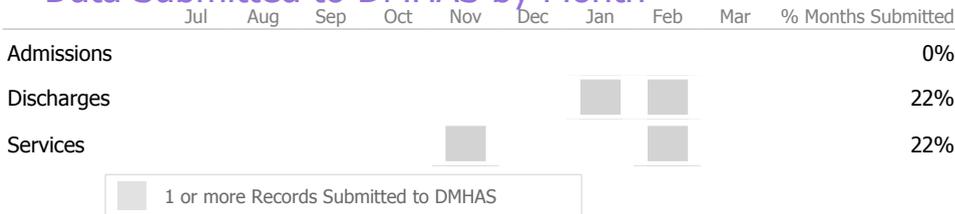
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		65	83%	60%	70%	23% ▲
Stable Living Situation		74	95%	80%	83%	15% ▲
Employed		15	19%	20%	11%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	66%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs