

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 3,260 | 3,782 | -14% ▼ |
| | Admits | 1,166 | 1,577 | -26% ▼ |
| | Discharges | 1,423 | 1,903 | -25% ▼ |
| | Service Hours | 23,896 | 29,614 | -19% ▼ |
| | Bed Days | 4,658 | 4,899 | -5% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 187 FY17 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Respect | | 99% | 80% | 91% |
| ✓ Quality and Appropriateness | | 97% | 80% | 93% |
| ✓ Overall | | 97% | 80% | 91% |
| ✓ Participation in Treatment | | 97% | 80% | 92% |
| ✓ Access | | 97% | 80% | 88% |
| ✓ General Satisfaction | | 96% | 80% | 92% |
| ✓ Outcome | | 93% | 80% | 83% |
| ✓ Recovery | | 91% | 80% | 79% |

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-----------------------|-------|-------|
| Mental Health | Outpatient | 3,084 | 78.1% |
| | Community Support | 364 | 9.2% |
| | Employment Services | 118 | 3.0% |
| | Consultation | 108 | 2.7% |
| | Crisis Services | 104 | 2.6% |
| | Social Rehabilitation | 75 | 1.9% |
| | ACT | 56 | 1.4% |
| | Case Management | 21 | 0.5% |
| | Residential Services | 18 | 0.5% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 401 | 12% | 13% |
| 26-34 | 618 | 19% | 24% |
| 35-44 | 618 | 19% | 20% |
| 45-54 | 771 | 24% | 21% |
| 55-64 | 623 | 19% | 17% |
| 65+ | 228 | 7% | 5% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Female | 1,694 | 52% | ▲ 40% |
| Male | 1,566 | 48% | ▼ 60% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 2,017 | 62% | ▼ 73% |
| Hisp-Puerto Rican | 590 | 18% | 12% |
| Unknown | 348 | 11% | 7% |
| Hispanic-Other | 278 | 9% | 7% |
| Hispanic-Cuban | 14 | 0% | 0% |
| Hispanic-Mexican | 13 | 0% | 1% |

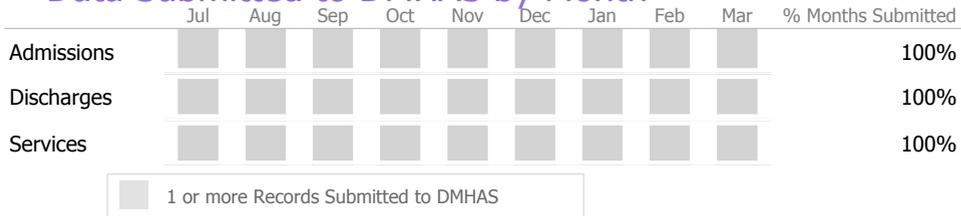
| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 1,774 | 54% | 64% |
| Black/African American | 630 | 19% | 16% |
| Other | 538 | 17% | 13% |
| Unknown | 229 | 7% | 4% |
| Asian | 53 | 2% | 1% |
| Hawaiian/Other Pacific Islander | 19 | 1% | 0% |
| Am. Indian/Native Alaskan | 17 | 1% | 1% |
| Multiple Races | | | 1% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 108 | 66 | 64% ▲ |
| Admits | 38 | 68 | -44% ▼ |
| Discharges | 43 | 2 | 2050% ▲ |
| Service Hours | 401 | 20 | |

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Consultation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 43 | 43 | 0% |
| Admits | 15 | 15 | 0% |
| Discharges | 14 | 14 | 0% |
| Service Hours | 2,005 | 2,074 | -3% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 97% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 85% | 94% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 99% | 95% |
| SA Screen Complete | 99% | 94% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 95% | 98% |
| Valid Axis V GAF Score | 95% | 86% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 11 | 79% | 65% | 49% | 14% ▲ |
| No Re-admit within 30 Days of Discharge | | 12 | 92% | 85% | 93% | 7% |
| Follow-up within 30 Days of Discharge | | 4 | 36% | 90% | 57% | -54% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 42 | 98% | 60% | 80% | 38% ▲ |
| Stable Living Situation | | 41 | 95% | 60% | 89% | 35% ▲ |
| Employed | | 2 | 5% | 15% | 13% | -10% |
| Improved/Maintained Axis V GAF Score | | 20 | 59% | 85% | 50% | -26% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 25 | 86% | 90% | 99% | -4% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | 89% |
| Discharges | ■ | | ■ | ■ | ■ | | ■ | ■ | ■ | 78% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 42 | 28 | 50% ▲ |
| Admits | 22 | 16 | 38% ▲ |
| Discharges | 7 | 8 | -13% ▼ |
| Service Hours | 126 | 104 | 21% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 95% | 69% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 98% | 87% |
| SA Screen Complete | 98% | 87% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 95% | 96% |
| Valid Axis V GAF Score | 95% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 6 | 86% | 50% | 44% | 36% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 41 | 98% | 60% | 69% | 38% ▲ |
| Stable Living Situation | | 39 | 93% | 95% | 85% | -2% |
| Employed | | 7 | 17% | 30% | 23% | -13% ▼ |
| Improved/Maintained Axis V GAF Score | | 19 | 68% | 75% | 51% | -7% |

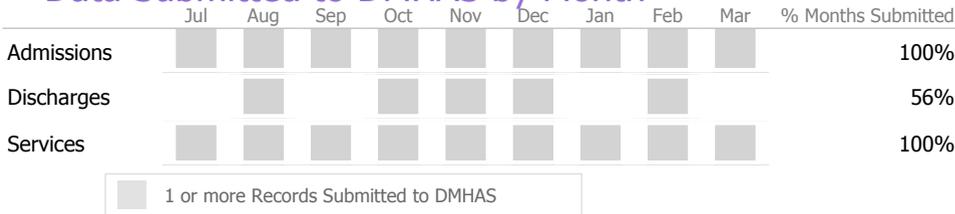
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 26 | 74% | 90% | 88% | -16% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 7 | 32% | 75% | 68% | -43% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 118 | 103 | 15% ▲ |
| Admits | 55 | 26 | 112% ▲ |
| Discharges | 49 | 44 | 11% ▲ |
| Service Hours | 1,541 | 1,445 | 7% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 42 | 35% | 35% | 43% | 0% |

Service Utilization

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 68 | 96% | 90% | 96% | 6% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 97% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | 100% |
| Services | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 41 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 21 | 22 | -5% |
| Admits | - | 2 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | 386 | 428 | -10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | 15 | 71% | 85% | 86% | -14% ▼ |

Service Utilization

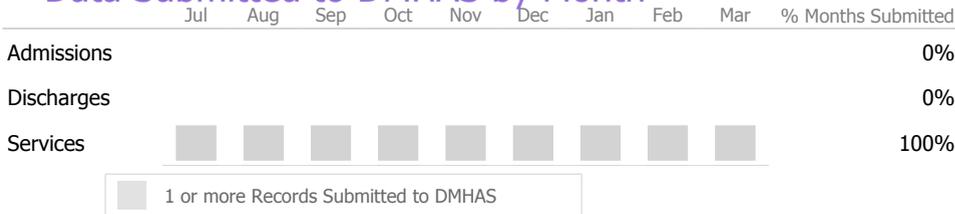
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 20 | 95% | 90% | 96% | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 98% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | 85% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

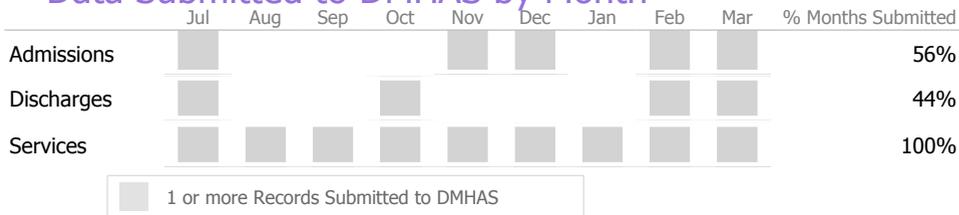
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 75 | 69 | 9% |
| Admits | 18 | 6 | 200% ▲ |
| Discharges | 11 | 15 | -27% ▼ |
| Service Hours | 543 | 459 | 18% ▲ |
| Social Rehab/PHP/IOP Days | 0 | 0 | |

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 36 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 22 | -18% ▼ |
| Admits | 1 | 4 | -75% ▼ |
| Discharges | 1 | 5 | -80% ▼ |
| Bed Days | 4,658 | 4,899 | -5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 77% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 70% | 86% |
| SA Screen Complete | 77% | 86% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 60% | 69% | 40% ▲ |
| ● Follow-up within 30 Days of Discharge | | 0 | 0% | 90% | 81% | -90% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 18 | 100% | 60% | 85% | 40% ▲ |
| ✓ Stable Living Situation | | 18 | 100% | 95% | 96% | 5% |
| ● Employed | | 0 | 0% | 25% | 9% | -25% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 9 | 53% | 95% | 65% | -42% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 17 | 2,215 days | 0.3 | 100% | 90% | 93% | 10% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | ■ | | | | | 11% |
| Discharges | | | | | ■ | | | | | 11% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

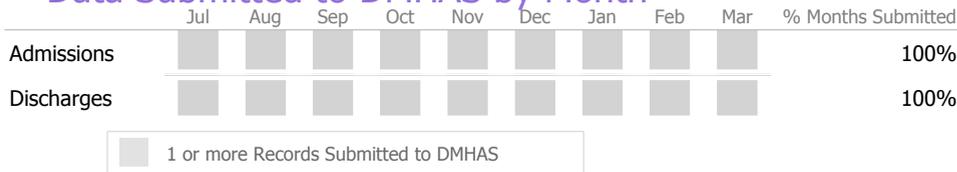
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 104 | 83 | 25% ▲ |
| Admits | 102 | 91 | 12% ▲ |
| Discharges | 94 | 88 | 7% |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 86 | 92% | 75% | 68% | 17% ▲ |
| ✓ Community Location Evaluation | | 92 | 99% | 80% | 78% | 19% ▲ |
| ● Follow-up Service within 48 hours | | 28 | 68% | 90% | 61% | -22% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 364 | 381 | -4% |
| Admits | 164 | 177 | -7% |
| Discharges | 153 | 169 | -9% |
| Service Hours | 6,589 | 7,064 | -7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 95% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 91% | 89% |
| SA Screen Complete | 90% | 88% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 151 | 99% | 65% | 68% | 34% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 366 | 99% | 60% | 82% | 39% ▲ |
| ✓ Stable Living Situation | | 317 | 86% | 80% | 92% | 6% |
| ● Employed | | 42 | 11% | 20% | 13% | -9% |
| ✓ Improved/Maintained Axis V GAF Score | | 204 | 72% | 65% | 64% | 7% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 222 | 96% | 90% | 99% | 6% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3,064 | 3,657 | -16% ▼ |
| Admits | 747 | 1,159 | -36% ▼ |
| Discharges | 1,025 | 1,530 | -33% ▼ |
| Service Hours | 11,176 | 15,753 | -29% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 99% | 69% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 87% | 87% |
| SA Screen Complete | 86% | 87% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 965 | 94% | 50% | 44% | 44% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 3,116 | 100% | 60% | 69% | 40% ▲ |
| Employed | | 832 | 27% | 30% | 23% | -3% |
| Stable Living Situation | | 2,755 | 88% | 95% | 85% | -7% |
| Improved/Maintained Axis V GAF Score | | 1,687 | 62% | 75% | 51% | -13% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 1,658 | 79% | 90% | 88% | -11% ▼ |

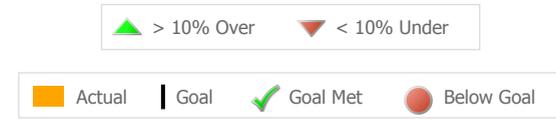
Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 196 | 27% | 75% | 68% | -48% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS



* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14 | 10 | 40% ▲ |
| Admits | 4 | - | |
| Discharges | 5 | 1 | 400% ▲ |
| Service Hours | 1,076 | 1,724 | -38% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 98% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 4 | 80% | 65% | 49% | 15% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 5 | 100% | 85% | 93% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 3 | 75% | 90% | 57% | -15% ▼ |

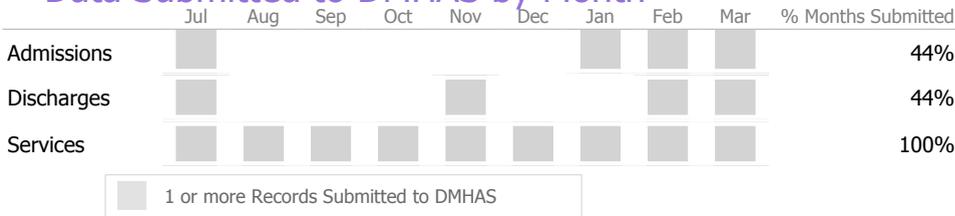
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 14 | 100% | 60% | 80% | 40% ▲ |
| ✓ Stable Living Situation | | 14 | 100% | 60% | 89% | 40% ▲ |
| ✓ Employed | | 3 | 21% | 15% | 13% | 6% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 9 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs