

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	105	82	28%	▲
	Admits	73	48	52%	▲
	Discharges	37	53	-30%	▼
	Service Hours	557	424	31%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	105	100.0%

Consumer Satisfaction Survey (Based on 34 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		94%	80%	91%
✓ Outcome		94%	80%	83%
✓ Respect		86%	80%	91%
✓ Recovery		84%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	5%	13%
26-34	15	14%	24%
35-44	28	27%	20%
45-54	33	31%	21%
55-64	23	22%	17%
65+	1	1%	5%

Gender	#	%	State Avg
Male	72	69%	60%
Female	33	31%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	90	86%	73% ▲
Hisp-Puerto Rican	15	14%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			7%

Race	#	%	State Avg
White/Caucasian	58	55%	64%
Black/African American	30	29%	16% ▲
Other	14	13%	13%
Am. Indian/Native Alaskan	3	3%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			4%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	82	28% ▲
Admits	73	48	52% ▲
Discharges	37	53	-30% ▼
Service Hours	557	424	31% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		47	44%	35%	32%	9%

Service Utilization

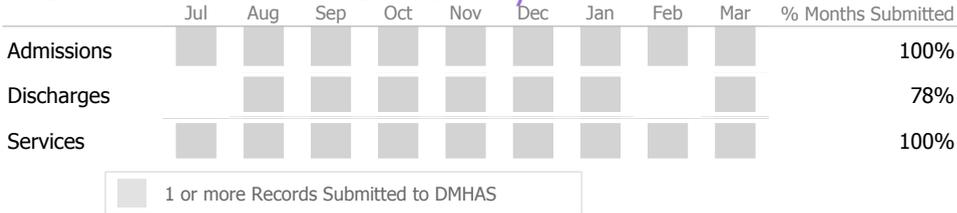
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		69	99%	90%	86%	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		63%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs