

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	12	11	9%
	Admits	3	3	0%
	Discharges	3	2	50% ▲
	Service Hours	-	-	-
	Bed Days	2,447	2,326	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		89%	80%	88%
● Quality and Appropriateness		78%	80%	93%
● Participation in Treatment		78%	80%	92%
● General Satisfaction		67%	80%	92%
● Overall		67%	80%	91%
● Respect		56%	80%	91%
● Outcome		56%	80%	83%
● Recovery		56%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	12	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	8%	13%
26-34	2	17%	24%
35-44			20% ▼
45-54	7	58%	21% ▲
55-64	1	8%	17%
65+	1	8%	5%

Gender	#	%	State Avg
Male	10	83%	60% ▲
Female	2	17%	40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	11	92%	73% ▲
Hisp-Puerto Rican	1	8%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			7%

Race	#	%	State Avg
White/Caucasian	7	58%	64%
Black/African American	3	25%	16%
Am. Indian/Native Alaskan	1	8%	1%
Other	1	8%	13%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			4%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	69%	40% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	85%	23% ▲
✓ Stable Living Situation		12	100%	95%	96%	5%
✓ Improved/Maintained Axis V GAF Score		10	100%	95%	65%	5%
● Employed		0	0%	25%	9%	-25% ▼

Data Submission Quality

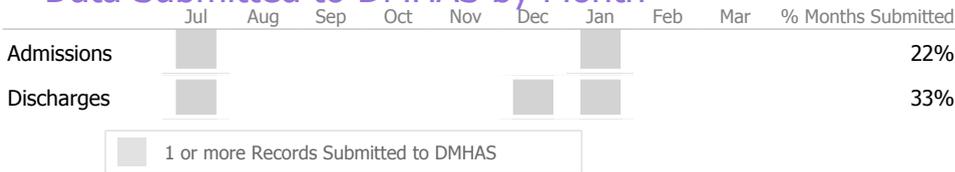
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	77%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	86%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	100%	96%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	765 days	0.3	99%	90%	93%	9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs