

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	305	321	-5%
	Admits	52	76	-32% ▼
	Discharges	51	63	-19% ▼
	Service Hours	1,629	1,848	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	305	100.0%

Consumer Satisfaction Survey

(Based on 114 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		93%	80%	79%

■ Satisfied % | Goal %
 0-80%
 80-100%
 ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	21	7%	13%
26-34	40	13%	24% ▼
35-44	52	17%	20%
45-54	70	23%	21%
55-64	65	21%	17%
65+	57	19%	5% ▲

Gender	#	%	State Avg
Female	166	55%	40% ▲
Male	138	45%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	269	88%	73% ▲
Hispanic-Other	25	8%	7%
Unknown	8	3%	7%
Hisp-Puerto Rican	3	1%	12% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	180	59%	64%
Black/African American	69	23%	16%
Other	37	12%	13%
Asian	10	3%	1%
Unknown	5	2%	4%
Multiple Races	4	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	87%
SA Screen Complete	90%	87%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	43%	50%	44%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		291	95%	60%	69%	35% ▲
Stable Living Situation		304	100%	95%	85%	5%
Employed		83	27%	30%	23%	-3%
Improved/Maintained Axis V GAF Score		218	84%	75%	51%	9%

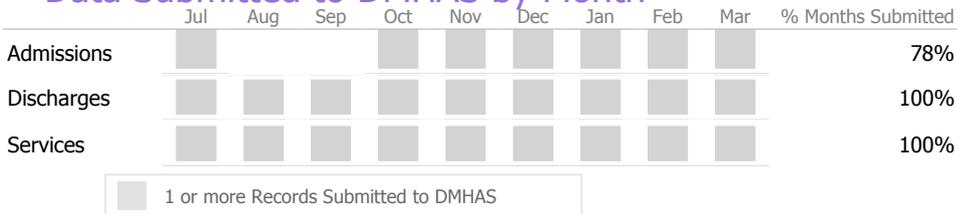
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		252	99%	90%	88%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		46	88%	75%	68%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs