

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	255	280	-9%
	Admits	2	31	-94% ▼
	Discharges	9	20	-55% ▼
	Service Hours	504	594	-15% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	255	100.0%

Consumer Satisfaction Survey (Based on 114 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		93%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	4%	11%
26-34	29	11%	22% ▼
35-44	43	17%	19%
45-54	57	22%	22%
55-64	62	24%	19%
65+	54	21%	6% ▲

Gender	#	%	State Avg
Female	137	54%	41% ▲
Male	118	46%	58% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	233	91%	74% ▲
Hispanic-Other	14	5%	7%
Unknown	6	2%	6%
Hisp-Puerto Rican	2	1%	13% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	163	64%	65%
Black/African American	56	22%	16%
Other	20	8%	13%
Asian	7	3%	1%
Unknown	5	2%	3%
Multiple Races	4	2%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	97%	70%

Cooccurring	Actual	State Avg
MH Screen Complete	50%	84%
SA Screen Complete	50%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	11%	50%	40%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		245	96%	60%	67%	36% ▲
Improved/Maintained Axis V GAF Score		212	87%	75%	43%	12% ▲
Stable Living Situation		255	100%	95%	83%	5%
Employed		61	24%	30%	21%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		216	88%	90%	78%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	67%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 93 Active Standard Outpatient Programs