

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,160	728	59%	▲
	Admits	337	236	43%	▲
	Discharges	380	266	43%	▲
	Service Hours	4,619	5,020	-8%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	787	67.3%
	Intake	383	32.7%

Consumer Satisfaction Survey

(Based on 107 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Access		99%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		94%	80%	91%
✓ Outcome		90%	80%	83%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	82	7%	10%
26-34	377	33%	22%
35-44	287	25%	20%
45-54	283	24%	21%
55-64	121	10%	19%
65+	10	1%	7%

Gender	#	%	State Avg
Male	702	61%	58%
Female	458	39%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Unknown	687	59%	▲ 8%
Non-Hispanic	415	36%	▼ 71%
Hisp-Puerto Rican	35	3%	13%
Hispanic-Other	21	2%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

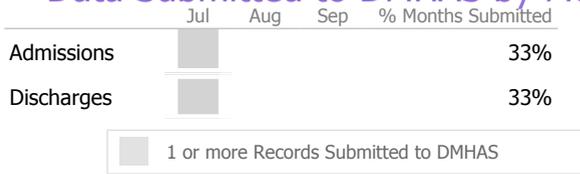
Race	#	%	State Avg
Unknown	699	60%	▲ 5%
White/Caucasian	337	29%	▼ 63%
Black/African American	88	8%	16%
Other	25	2%	▼ 13%
Asian	8	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	383		
Admits	98	-	
Discharges	98	-	

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 0 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	305	269	13% ▲
Admits	108	100	8%
Discharges	105	116	-9%
Service Hours	1,692	1,960	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	56%	51%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		42	40%	50%	55%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		221	72%	60%	64%	12% ▲
✓ Employed		78	25%	20%	25%	5%
● Stable Living Situation		238	78%	80%	80%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		183	91%	90%	78%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services		■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	357	308	16% ▲
Admits	97	103	-6%
Discharges	149	112	33% ▲
Service Hours	2,927	3,060	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
▲ Abstinence/Reduced Drug Use		259	72%	50%	72%	22% ▲
● Self Help		211	58%	60%	59%	-2%
● Employed		42	12%	20%	12%	-8%
● Stable Living Situation		218	60%	80%	61%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		163	77%	90%	77%	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		88%	88%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		35%	35%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	141	1%
Admits	34	33	3%
Discharges	28	38	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	51%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	18%	50%	55%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		115	81%	80%	80%	1%
● Employed		19	13%	20%	25%	-7%
● Self Help		70	49%	60%	64%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs