

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	951	902	5%
	Admits	287	325	-12% ▼
	Discharges	257	231	11% ▲
	Service Hours	749	1,197	-37% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	489	50.4%
<b>Addiction</b>			
	Case Management	335	34.5%
	Outpatient	122	12.6%
<b>Mental Health</b>			
	Case Management	24	2.5%

### Consumer Satisfaction Survey

(Based on 140 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		81%	80%	91%
✓ Respect		80%	80%	91%
● Access		74%	80%	88%
● Outcome		72%	80%	83%
● Recovery		72%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	168	18%	10%
26-34	259	27%	22%
35-44	203	21%	20%
45-54	177	19%	21%
55-64	110	12%	19%
65+	33	3%	7%

Gender	#	%	State Avg
Male	555	58%	58%
Female	396	42%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	369	39%	▲ 13%
Non-Hispanic	350	37%	▼ 71%
Hispanic-Other	178	19%	▲ 7%
Unknown	25	3%	8%
Hispanic-Mexican	21	2%	1%
Hispanic-Cuban	8	1%	0%

Race	#	%	State Avg
Other	426	45%	▲ 13%
Black/African American	245	26%	16%
White/Caucasian	225	24%	▼ 63%
Unknown	44	5%	5%
Asian	10	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	48	70	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	92%	15% ▲

### Service Utilization

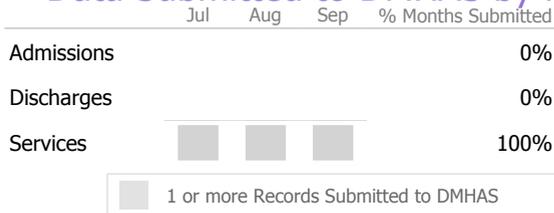
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	81%

### Data Submitted to DMHAS by Month



\* State Avg based on 52 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	194	-37% ▼
Admits	43	58	-26% ▼
Discharges	21	103	-80% ▼
Service Hours	420	918	-54% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
Valid TEDS Data	87%	90%
<b>On-Time Periodic</b>		
6 Month Updates	93%	19%
<b>Cooccurring</b>		
MH Screen Complete	98%	96%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	98%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	24%	50%	53%	-26% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		55	45%	55%	46%	-10% ▼
Stable Living Situation		103	84%	95%	77%	-11% ▼
Not Arrested		74	60%	75%	80%	-15% ▼
Employed		37	30%	50%	39%	-20% ▼
Improved/Maintained Axis V GAF Score		45	94%	75%	37%	19% ▲
Self Help		21	17%	60%	28%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		93	91%	90%	48%	1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		36	84%	75%	64%	9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

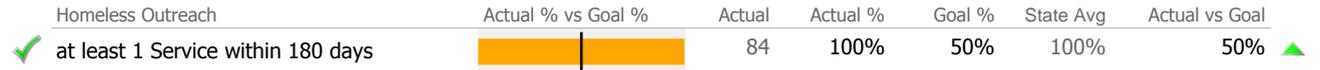
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

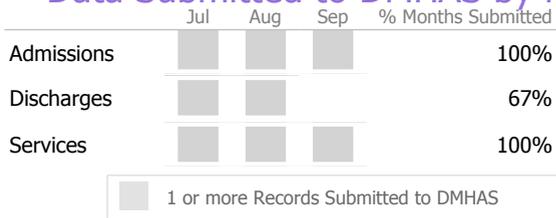
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	335	143	134% ▲
Admits	84	84	0%
Discharges	3	44	-93% ▼
Service Hours	238	126	88% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 7 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	489	556	-12% ▼
Admits	160	183	-13% ▼
Discharges	233	84	177% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	44	83	-47% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	92%	15% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	95%	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 52 Active Supportive Housing – Development Programs