

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	18	229	-92% ▼
	Admits	15	270	-94% ▼
	Discharges	13	273	-95% ▼
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	9	50.0%
	IOP	9	50.0%

Consumer Satisfaction Survey

(Based on 5 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Access		80%	80%	88%
● Outcome		60%	80%	83%
● Recovery		20%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ■ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	17%	10%
26-34	7	39%	▲ 22%
35-44			▼ 20%
45-54	6	33%	▲ 21%
55-64	2	11%	19%
65+			7%

Gender	#	%	State Avg
Male	13	72%	▲ 58%
Female	5	28%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	15	83%	▲ 71%
Hispanic-Other	3	17%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 13%
Unknown			8%

Race	#	%	State Avg
White/Caucasian	14	78%	▲ 63%
Black/African American	2	11%	16%
Other	2	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	14	-36% ▼
Admits	6	8	-25% ▼
Discharges	4	7	-43% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	81%
SA Screen Complete	0%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	50%	69%	25% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	72%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	70%	60%	61%	10%
● Employed		2	20%	30%	34%	-10%
● Stable Living Situation		7	70%	95%	71%	-25% ▼
● Improved/Maintained Axis V GAF Score		4	57%	75%	85%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	77%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	212	-96% ▼
Admits	9	262	-97% ▼
Discharges	9	263	-97% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		7	78%	75%	71%	3%
✓ Community Location Evaluation		9	100%	80%	91%	20% ▲
● Follow-up Service within 48 hours		1	33%	90%	88%	-57% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs