

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	73	50	46%	▲
	Admits	34	28	21%	▲
	Discharges	36	23	57%	▲
	Service Hours		-		

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	73	100.0%

### Consumer Satisfaction Survey

(Based on 92 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	9	12%	10%
26-34	28	38%	▲ 22%
35-44	13	18%	20%
45-54	14	19%	21%
55-64	9	12%	19%
65+			7%

Gender	#	%	State Avg
Male	59	81%	▲ 58%
Female	14	19%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	54	74%	71%
Hispanic-Other	8	11%	7%
Unknown	6	8%	8%
Hisp-Puerto Rican	5	7%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	54	74%	▲ 63%
Other	13	18%	13%
Black/African American	5	7%	16%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	50	46% ▲
Admits	34	28	21% ▲
Discharges	36	23	57% ▲
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	94%
Valid TEDS Data	95%	90%
<b>On-Time Periodic</b>		
6 Month Updates	33%	19%
<b>Cooccurring</b>		
MH Screen Complete	94%	96%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	39%	50%	53%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		65	87%	75%	80%	12% ▲
Stable Living Situation		70	93%	95%	77%	-2%
Self Help		35	47%	60%	28%	-13% ▼
Abstinence/Reduced Drug Use		29	39%	55%	46%	-16% ▼
Employed		26	35%	50%	39%	-15% ▼
Improved/Maintained Axis V GAF Score		35	83%	75%	37%	8%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	48%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	64%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs