

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	115	112	3%
	Admits	16	12	33% ▲
	Discharges	11	11	0%
	Service Hours	549	507	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	115	100.0%

### Consumer Satisfaction Survey

(Based on 42 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Access		95%	80%	88%
✓ Respect		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		86%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	5	4%	10%
26-34	18	16%	22%
35-44	23	20%	20%
45-54	34	30%	21%
55-64	29	25%	19%
65+	6	5%	7%

Gender	#	%	State Avg
Female	58	51%	41%
Male	56	49%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	108	94%	71% ▲
Hisp-Puerto Rican	4	3%	13%
Unknown	2	2%	8%
Hispanic-Other	1	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	91	79%	63% ▲
Black/African American	18	16%	16%
Other	5	4%	13%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	100	4%
Admits	16	11	45% ▲
Discharges	10	11	-9%
Service Hours	497	453	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		37	36%	35%	44%	1%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		71	76%	90%	93%	-14% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

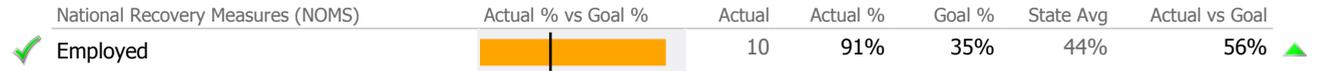
Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 41 Active Employment Services Programs

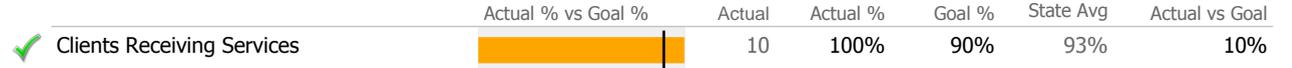
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	52	55	-6%

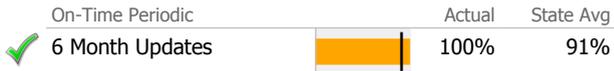
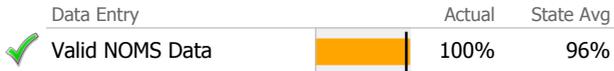
### Recovery



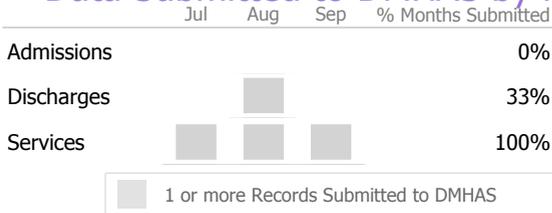
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 41 Active Employment Services Programs