

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	11	10	10%
	Admits	2	1	100% ▲
	Discharges	2	1	100% ▲
	Service Hours		-	
	Bed Days	789	828	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Participation in Treatment		86%	80%	92%
● Outcome		78%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	11	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	18%	10%
26-34	1	9%	22%
35-44			20%
45-54	5	45%	21%
55-64	2	18%	19%
65+	1	9%	7%

Gender	#	%	State Avg
Male	9	82%	58%
Female	2	18%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	10	91%	71%
Hisp-Puerto Rican	1	9%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			8%

Race	#	%	State Avg
White/Caucasian	7	64%	63%
Black/African American	2	18%	16%
Am. Indian/Native Alaskan	1	9%	1%
Other	1	9%	13%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	63%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	73%	60%	80%	13% ▲
✓ Stable Living Situation		11	100%	95%	92%	5%
✓ Improved/Maintained Axis V GAF Score		9	100%	95%	59%	5%
● Employed		0	0%	25%	11%	-25% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				9	794 days	0.8	95%	90%	95%	5%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		80%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		87%
✓ SA Screen Complete		86%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		96%
✓ Valid Axis V GAF Score		93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 62 Active Supervised Apartments Programs