

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 14 | 14 | 0% |
| | Admits | | 3 | -100% ▼ |
| | Discharges | | 2 | -100% ▼ |
| | Service Hours | | - | |
| | Bed Days | 1,288 | 1,203 | 7% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|----|--------|
| Mental Health | Residential Services | 14 | 100.0% |

Consumer Satisfaction Survey

(Based on 9 FY18 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ General Satisfaction | | 89% | 80% | 92% |
| ✓ Overall | | 89% | 80% | 91% |
| ✓ Access | | 89% | 80% | 88% |
| ✓ Recovery | | 89% | 80% | 79% |
| ● Quality and Appropriateness | | 78% | 80% | 93% |
| ● Respect | | 78% | 80% | 91% |
| ● Outcome | | 78% | 80% | 83% |
| ● Participation in Treatment | | 67% | 80% | 92% |

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | 10 | 71% | ▲ 10% |
| 26-34 | 4 | 29% | 22% |
| 35-44 | | | ▼ 20% |
| 45-54 | | | ▼ 21% |
| 55-64 | | | ▼ 19% |
| 65+ | | | 7% |

| Gender | # | % | State Avg |
|-------------|----|-----|-----------|
| Male | 12 | 86% | ▲ 58% |
| Female | 2 | 14% | ▼ 41% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|---|-----|-----------|
| Non-Hispanic | 8 | 57% | ▼ 71% |
| Hispanic-Other | 3 | 21% | ▲ 7% |
| Hisp-Puerto Rican | 3 | 21% | 13% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Unknown | | | 8% |

| Race | # | % | State Avg |
|---------------------------------|---|-----|-----------|
| Black/African American | 5 | 36% | ▲ 16% |
| Other | 4 | 29% | ▲ 13% |
| White/Caucasian | 3 | 21% | ▼ 63% |
| Unknown | 2 | 14% | 5% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients |
 State Avg |
 > 10% Over State Avg |
 > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 5 | -20% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Bed Days | 368 | 331 | 11% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 4 | 100% | 60% | 80% | 40% ▲ |
| ✓ Stable Living Situation | | 4 | 100% | 95% | 92% | 5% |
| ✓ Employed | | 1 | 25% | 25% | 11% | 0% |
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 59% | -95% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data | | N/A 99% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 100% 80% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | | N/A 87% |
| SA Screen Complete | | N/A 86% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | | 100% 96% |
| ✓ Valid Axis V GAF Score | | 100% 93% |

Bed Utilization

| | 12 Months Trend | | | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|---|----------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 4 | 626 days | 1.0 | 100% | 90% | 95% | 10% | | |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 2 | 100% ▲ |
| Admits | - | - | |
| Discharges | - | - | |
| Bed Days | 368 | 184 | 100% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 80% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | N/A | 87% |
| SA Screen Complete | N/A | 86% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 50% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 2 | 50% | 60% | 80% | -10% |
| Employed | | 0 | 0% | 25% | 11% | -25% ▼ |
| Stable Living Situation | | 2 | 50% | 95% | 92% | -45% ▼ |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 59% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 3 | 394 days | 0.8 | 133% | 90% | 95% | 43% ▲ |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Standard 266

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 8 | -25% ▼ |
| Admits | - | 2 | -100% ▼ |
| Discharges | - | - | |
| Bed Days | 552 | 688 | -20% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 80% |
| Cooccurring | | |
| MH Screen Complete | N/A | 87% |
| SA Screen Complete | N/A | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 67% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 0 | 0% | 25% | 11% | -25% ▼ |
| Social Support | | 0 | 0% | 60% | 80% | -60% ▼ |
| Stable Living Situation | | 1 | 17% | 95% | 92% | -78% ▼ |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 59% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 8 | 969 days | 1.3 | 75% | 90% | 95% | -15% ▼ |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs