

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	355	371	-4%
	Admits	6	16	-63% ▼
	Discharges	29	25	16% ▲
	Service Hours	332	509	-35% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	355	100.0%

Consumer Satisfaction Survey (Based on 130 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		98%	80%	91%
✓ Overall		98%	80%	91%
✓ Recovery		86%	80%	79%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	21	6%	10%
26-34	70	20%	22%
35-44	54	15%	20%
45-54	70	20%	21%
55-64	87	25%	19%
65+	53	15%	7%

Gender	#	%	State Avg
Female	222	63%	▲ 41%
Male	133	37%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	340	96%	▲ 71%
Hispanic-Other	9	3%	7%
Hisp-Puerto Rican	3	1%	▼ 13%
Unknown	2	1%	8%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	341	96%	▲ 63%
Black/African American	8	2%	▼ 16%
Other	2	1%	▼ 13%
Unknown	2	1%	5%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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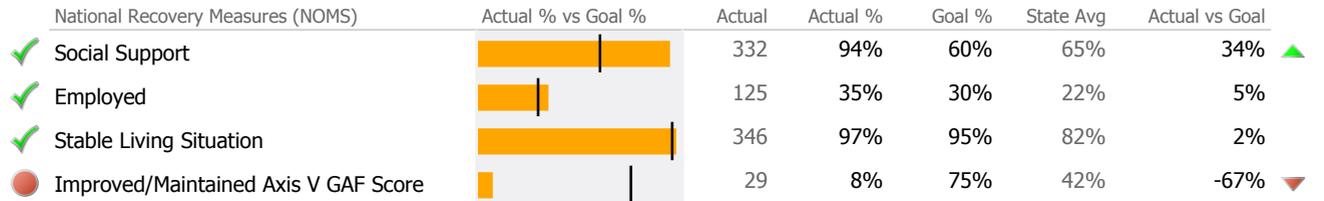
Data Submission Quality



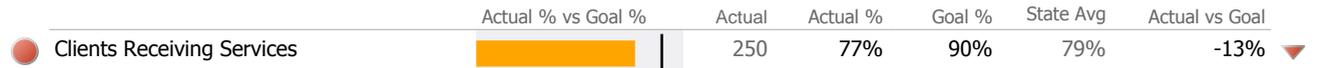
Discharge Outcomes



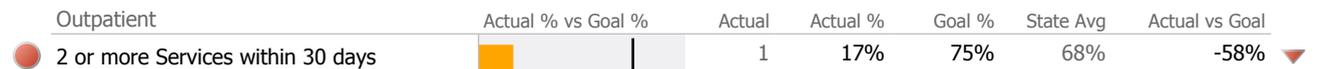
Recovery



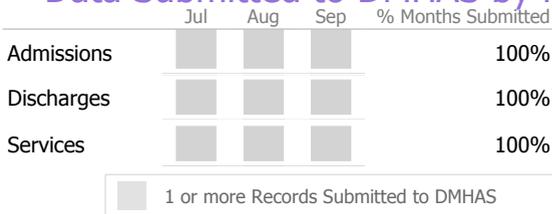
Service Utilization



Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs