

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	825	895	-8%
	Admits	4	48	-92% ▼
	Discharges	26	31	-16% ▼
	Service Hours	2,146	3,025	-29% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	819	86.7%
	Community Support	126	13.3%

Consumer Satisfaction Survey

(Based on 207 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		88%	80%	91%
✓ Access		88%	80%	88%
✓ Respect		86%	80%	91%
✓ Outcome		80%	80%	83%
● Recovery		69%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	23	3%	10%
26-34	99	12%	22%
35-44	121	15%	20%
45-54	176	21%	21%
55-64	242	29%	19%
65+	163	20%	▲ 7%

Gender	#	%	State Avg
Female	480	58%	▲ 41%
Male	345	42%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	646	78%	71%
Hispanic-Other	106	13%	7%
Hisp-Puerto Rican	50	6%	13%
Hispanic-Mexican	12	1%	1%
Unknown	11	1%	8%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	525	64%	63%
Black/African American	156	19%	16%
Other	120	15%	13%
Unknown	13	2%	5%
Asian	5	1%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	819	892	-8%
Admits	2	41	-95% ▼
Discharges	21	22	-5%
Service Hours	701	1,728	-59% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	55%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		357	44%	60%	65%	-16% ▼
● Employed		108	13%	30%	22%	-17% ▼
● Stable Living Situation		533	65%	95%	82%	-30% ▼
● Improved/Maintained Axis V GAF Score		10	1%	75%	42%	-74% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		237	30%	90%	79%	-60% ▼

On-Time Periodic	Actual	State Avg
6 Month Updates		65%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		91%
✓ SA Screen Complete		91%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	68%	-75% ▼

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		96%
Valid Axis V GAF Score		89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	139	-9%
Admits	2	7	-71% ▼
Discharges	5	9	-44% ▼
Service Hours	1,445	1,298	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	92%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	69%	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		122	97%	60%	82%	37% ▲
Stable Living Situation		124	98%	80%	93%	18% ▲
Employed		26	21%	20%	12%	1% ▲
Improved/Maintained Axis V GAF Score		1	1%	65%	61%	-64% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		120	98%	90%	99%	8% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 48 Active CSP Programs