

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	76	3%
	Admits	6	1	500%
	Discharges	4	3	33% ▲
	Service Hours	953	1,003	-5%
	Bed Days	1,408	1,472	-4%
	S.Rehab/PHP/IOP	1,777	1,955	-9%

Consumer Satisfaction Survey (Based on 55 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		94%	80%	91%
✓ Outcome		93%	80%	83%
✓ Recovery		84%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	54	48.2%
	Community Support	32	28.6%
	Residential Services	16	14.3%
	Case Management	10	8.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			10%	Male	55	71% ▲	58%
26-34	9	12%	22%	Female	23	29% ▼	41%
35-44	10	13%	20%	Transgender			0%
45-54	15	19%	21%				
55-64	27	35% ▲	19%				
65+	17	22% ▲	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	71	91% ▲	71%	White/Caucasian	67	86% ▲	63%
Unknown	5	6%	8%	Black/African American	6	8%	16%
Hispanic-Other	2	3%	7%	Other	2	3%	13%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			1%	Multiple Races	1	1%	1%
Hisp-Puerto Rican			13% ▼	Unknown	1	1%	5%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	2	-	
Discharges	2	-	
Bed Days	690	736	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	84%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	88%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	90%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	90%	93%	10%
● Social Support		5	56%	60%	79%	-4%
● Improved/Maintained Axis V GAF Score		4	57%	95%	64%	-38% ▼

Cooccurring	Actual	State Avg
MH Screen Complete		91%
SA Screen Complete		91%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				8	1,618 days	0.9	94%	90%	93%	4%



Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Group Home Programs

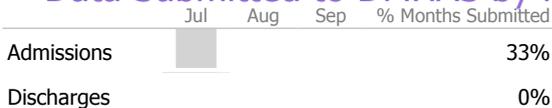
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	-	
Discharges	-	-	
Bed Days	718	736	-2%

Data Submission Quality



Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Recovery

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	100%	60%	80%	40% ▲
Stable Living Situation		8	100%	95%	92%	5%
Employed		1	12%	25%	11%	-13% ▼
Improved/Maintained Axis V GAF Score		0	0%	95%	59%	-95% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,079 days	1.0	98%	90%	95%	8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	52	4%
Admits	2	1	100% ▲
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1,777	1,955	-9%

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 36 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	34	-6%
Admits	1	-	
Discharges	2	3	-33% ▼
Service Hours	617	619	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	59%	92%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	65%	69%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		30	94%	60%	82%	34% ▲
Stable Living Situation		32	100%	80%	93%	20% ▲
Employed		9	28%	20%	12%	8%
Improved/Maintained Axis V GAF Score		21	72%	65%	61%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	336	384	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	85%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs