

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	65	70	-7%
	Admits	8	17	-53% ▼
	Discharges	7	9	-22% ▼
	Service Hours	284	202	41% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	65	100.0%

Consumer Satisfaction Survey

(Based on 23 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		95%	80%	88%
✓ Overall		91%	80%	91%
✓ Recovery		90%	80%	79%
✓ Outcome		82%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	6%	10%
26-34	14	22%	22%
35-44	25	38% ▲	20%
45-54	14	22%	21%
55-64	6	9%	19%
65+	2	3%	7%

Gender	#	%	State Avg
Male	34	52%	58%
Female	31	48%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	63	97% ▲	71%
Hispanic-Other	2	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			13% ▼
Unknown			8%

Race	#	%	State Avg
White/Caucasian	62	95% ▲	63%
Other	2	3%	13%
Black/African American	1	2% ▼	16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	65	70	-7%
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	5%	19%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	50%	53%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		54	83%	75%	80%	8%
Employed		25	38%	50%	39%	-12% ▼
Stable Living Situation		53	82%	95%	77%	-13% ▼
Abstinence/Reduced Drug Use		23	35%	55%	46%	-20% ▼
Self Help		4	6%	60%	28%	-54% ▼
Improved/Maintained Axis V GAF Score		7	15%	75%	37%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	86%	90%	48%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	75%	75%	64%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs