

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	286	255	12%	▲
	Admits	26	2	1200%	
	Discharges	20	9	122%	▲
	Service Hours	557	513	9%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	286	100.0%

Consumer Satisfaction Survey

(Based on 116 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		99%	80%	91%
✓ Access		98%	80%	88%
✓ Outcome		96%	80%	83%
✓ Recovery		90%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	18	6%	10%
26-34	34	12%	22%
35-44	54	19%	20%
45-54	59	21%	21%
55-64	65	23%	19%
65+	56	20%	▲ 7%

Gender	#	%	State Avg
Female	153	54%	▲ 41%
Male	132	46%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	253	88%	▲ 71%
Hispanic-Other	23	8%	7%
Unknown	8	3%	8%
Hisp-Puerto Rican	2	1%	▼ 13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	174	61%	63%
Black/African American	61	21%	16%
Other	33	12%	13%
Asian	10	3%	1%
Unknown	5	2%	5%
Multiple Races	3	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	65%
Cooccurring		Actual	State Avg
MH Screen Complete		92%	91%
SA Screen Complete		92%	91%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	96%
Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	35%	50%	55%	-15% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		278	97%	60%	65%	37% ▲	
Stable Living Situation		285	100%	95%	82%	5%	
Employed		77	27%	30%	22%	-3%	
Improved/Maintained Axis V GAF Score		165	68%	75%	42%	-7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		251	94%	90%	79%	4%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	88%	75%	68%	13% ▲	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs