

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,194	1,155	3%
	Admits	592	591	0%
	Discharges	670	519	29% ▲
	Service Hours	1,570	1,891	-17% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	692	56.4%
<b>Addiction</b>			
	Case Management	339	27.7%
	Outpatient	171	13.9%
<b>Mental Health</b>			
	Case Management	24	2.0%

### Consumer Satisfaction Survey

(Based on 140 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		81%	80%	91%
✓ Respect		80%	80%	91%
● Access		74%	80%	88%
● Outcome		72%	80%	83%
● Recovery		72%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ● Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	233	20%	11%	Male	730	61%	59%
26-34	347	29%	23%	Female	464	39%	41%
35-44	265	22%	21%	Transgender			0%
45-54	191	16%	21%	<b>Race</b>			
55-64	125	10%	18%	Other	454	38%	▲ 13%
65+	33	3%	6%	Black/African American	340	28%	▲ 16%
<b>Ethnicity</b>				White/Caucasian	313	26%	▼ 63%
Non-Hispanic	449	38%	▼ 71%	Unknown	72	6%	5%
Hisp-Puerto Rican	419	35%	▲ 13%	Asian	13	1%	1%
Hispanic-Other	219	18%	▲ 7%	Am. Indian/Native Alaskan	1	0%	1%
Unknown	67	6%	9%	Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Mexican	32	3%	1%	Multiple Races			1%
Hispanic-Cuban	8	1%	0%				

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	103	130	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	93%	15% ▲

### Service Utilization

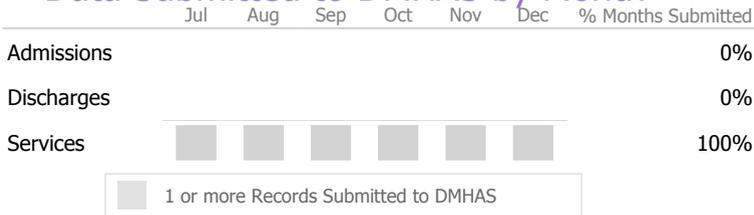
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		85%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 52 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	257	-33% ▼
Admits	93	124	-25% ▼
Discharges	79	165	-52% ▼
Service Hours	836	1,427	-41% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	93%
Valid TEDS Data	87%	88%
<b>On-Time Periodic</b>		
6 Month Updates	78%	21%
<b>Cooccurring</b>		
MH Screen Complete	94%	96%
SA Screen Complete	94%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	97%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	22%	50%	55%	-28% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		113	65%	75%	84%	-10%
Abstinence/Reduced Drug Use		78	45%	55%	48%	-10% ▼
Stable Living Situation		147	84%	95%	80%	-11% ▼
Improved/Maintained Axis V GAF Score		99	88%	75%	50%	13% ▲
Employed		51	29%	50%	41%	-21% ▼
Self Help		21	12%	60%	30%	-48% ▼

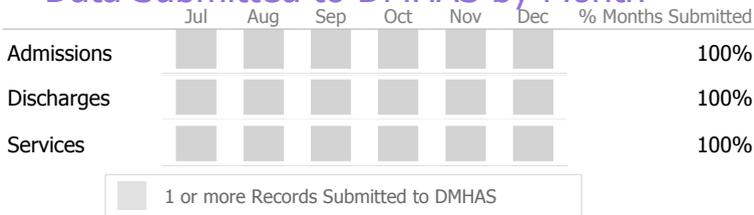
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		96	94%	90%	56%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		72	77%	75%	63%	2%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

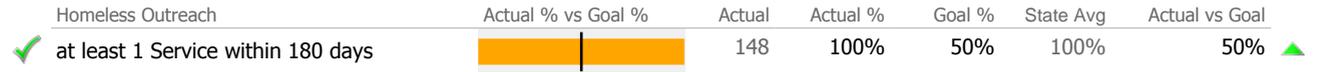
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

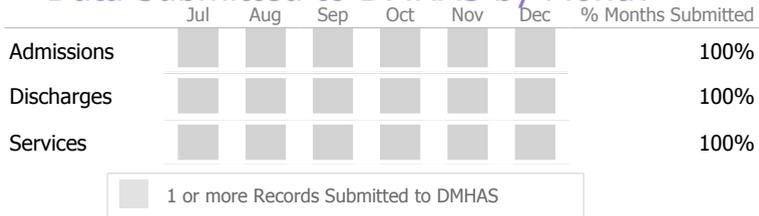
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	339	179	89% ▲
Admits	148	121	22% ▲
Discharges	142	62	129% ▲
Service Hours	533	195	174% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

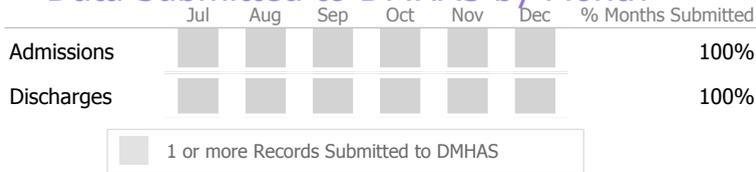
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	692	719	-4%
Admits	350	346	1%
Discharges	449	292	54% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	-	
Discharges	-	-	
Service Hours	98	140	-30% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	93%	5%

### Service Utilization

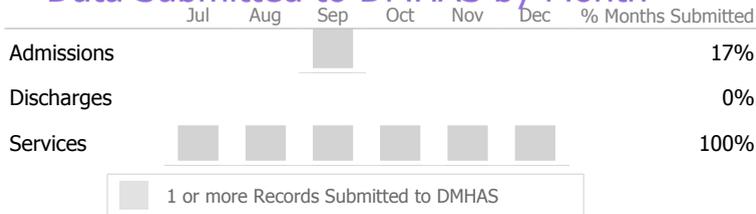
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		85%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 52 Active Supportive Housing – Development Programs