

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9,443	8,620	10%
	Admits	4,644	3,862	20% ▲
	Discharges	4,421	3,845	15% ▲
	Service Hours	47,709	37,636	27% ▲
	Bed Days	13,993	13,483	4%
	S.Rehab/PHP/IOP	5,462	5,425	1%

Consumer Satisfaction Survey

(Based on 1,643 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Respect		91%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		89%	80%	88%
● Outcome		75%	80%	83%
● Recovery		72%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	6,516	58.2%
	Community Support	460	4.1%
	Crisis Services	245	2.2%
	ACT	202	1.8%
	IOP	163	1.5%
	Social Rehabilitation	161	1.4%
	Employment Services	155	1.4%
	Case Management	129	1.2%
	Residential Services	34	0.3%
Addiction			
	Outpatient	1,490	13.3%
	Forensics Community-based	202	1.8%
	Residential Services	198	1.8%
	Medication Assisted Treatment	124	1.1%
Forensic SA			
	Forensics Community-based	718	6.4%
Forensic MH			
	Forensics Community-based	408	3.6%

Client Demographics

Age	#	%	State Avg
18-25	1,557	16%	11%
26-34	2,266	24%	23%
35-44	1,725	18%	21%
45-54	1,755	19%	21%
55-64	1,539	16%	18%
65+	597	6%	6%

Gender	#	%	State Avg
Male	4,921	52%	59%
Female	4,510	48%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8,074	86%	71% ▲
Hisp-Puerto Rican	725	8%	13%
Hispanic-Other	407	4%	7%
Unknown	180	2%	9%
Hispanic-Mexican	45	0%	1%
Hispanic-Cuban	12	0%	0%

Race	#	%	State Avg
White/Caucasian	6,966	74%	63% ▲
Black/African American	1,037	11%	16%
Other	847	9%	13%
Unknown	329	3%	5%
Asian	129	1%	1%
Am. Indian/Native Alaskan	98	1%	1%
Hawaiian/Other Pacific Islander	25	0%	0%
Multiple Races	12	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	71	17%	▲
Admits	16	18	-11%	▼
Discharges	19	25	-24%	▼
Service Hours	3,272	2,146	53%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	91%
Cooccurring		Actual	State Avg
MH Screen Complete		62%	95%
SA Screen Complete		62%	96%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	53%	65%	56%	-12% ▼
No Re-admit within 30 Days of Discharge		19	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		5	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		82	99%	60%	91%	39% ▲	
Social Support		60	72%	60%	80%	12% ▲	
Employed		10	12%	15%	15%	-3%	
Improved/Maintained Axis V GAF Score		24	35%	85%	54%	-50% ▼	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		64	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	188	-13% ▼
Admits	147	168	-13% ▼
Discharges	142	170	-16% ▼
Service Hours		10	-100% ▼
Social Rehab/PHP/IOP Days	1,410	1,611	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	85%
SA Screen Complete	97%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	97%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		109	77%	50%	72%	27% ▲
Follow-up within 30 Days of Discharge		86	79%	90%	75%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		119	69%	60%	66%	9%
Employed		64	37%	30%	36%	7%
Improved/Maintained Axis V GAF Score		136	95%	75%	88%	20% ▲
Stable Living Situation		144	84%	95%	81%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	93%	90%	74%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	758	824	-8%
Admits	190	190	0%
Discharges	197	186	6%
Service Hours	3,048	2,230	37% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	91%
SA Screen Complete	98%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		134	68%	50%	53%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		277	36%	30%	23%	6%
Stable Living Situation		697	90%	95%	84%	-5%
Social Support		228	29%	60%	67%	-31% ▼
Improved/Maintained Axis V GAF Score		250	39%	75%	47%	-36% ▼

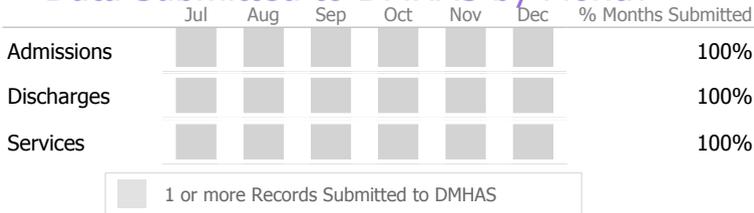
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		562	97%	90%	83%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		168	91%	75%	67%	16% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,401	2,363	2%
Admits	705	644	9%
Discharges	623	665	-6%
Service Hours	7,503	7,257	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
On-Time Periodic 6 Month Updates	68%	66%
Cooccurring MH Screen Complete	98%	91%
SA Screen Complete	97%	91%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		304	49%	50%	53%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		949	38%	30%	23%	8%
Stable Living Situation		2,231	90%	95%	84%	-5%
Social Support		920	37%	60%	67%	-23%
Improved/Maintained Axis V GAF Score		795	41%	75%	47%	-34%

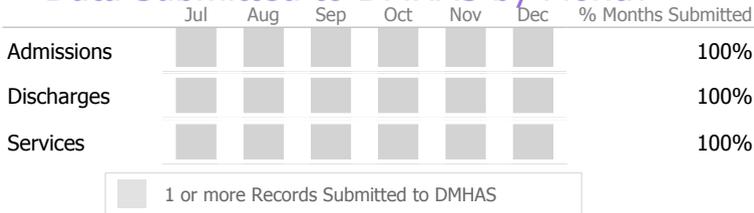
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,761	95%	90%	83%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		641	93%	75%	67%	18%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,425	3,070	12% ▲
Admits	1,049	762	38% ▲
Discharges	988	652	52% ▲
Service Hours	12,824	9,382	37% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	58%	66%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	91%
SA Screen Complete	93%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		276	28%	50%	53%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1,031	29%	30%	23%	-1%
Stable Living Situation		2,837	80%	95%	84%	-15% ▼
Social Support		1,526	43%	60%	67%	-17% ▼
Improved/Maintained Axis V GAF Score		1,384	49%	75%	47%	-26% ▼

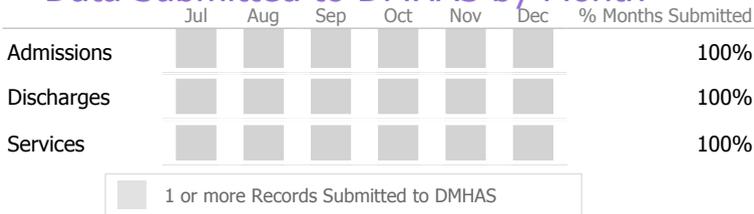
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2,356	92%	90%	83%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		901	89%	75%	67%	14% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	23%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	47%	-75% ▼
Social Support		N/A	N/A	60%	67%	-60% ▼
Stable Living Situation		N/A	N/A	95%	84%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		66%

Cooccurring	Actual	State Avg
MH Screen Complete		91%
SA Screen Complete		91%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	83%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	73	143	-49% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	93%	5%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	116	112	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	93%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	59	-10% ▼
Admits	10	11	-9%
Discharges	7	16	-56% ▼
Service Hours	1,999	2,447	-18% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	65%	56%	35% ▲
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	91%	1%
● Follow-up within 30 Days of Discharge		4	57%	90%	50%	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	76%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	80%	95%
SA Screen Complete	80%	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	100%	89%

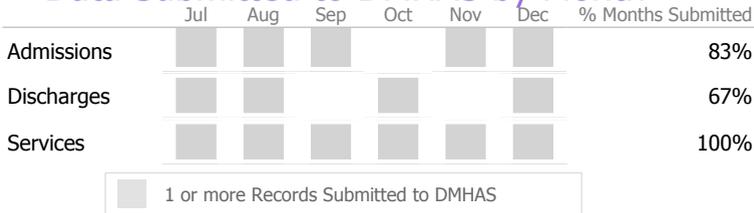
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		52	98%	60%	91%	38% ▲
✓ Social Support		38	72%	60%	80%	12% ▲
● Employed		2	4%	15%	15%	-11% ▼
● Improved/Maintained Axis V GAF Score		8	18%	85%	54%	-67% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

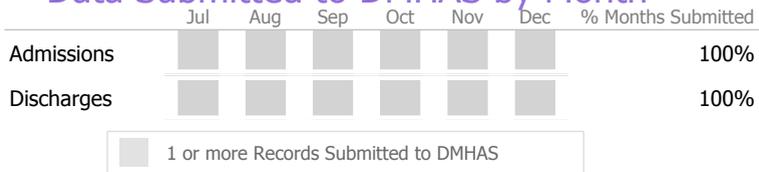
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	206	-22% ▼
Admits	92	96	-4%
Discharges	126	124	2%

Data Submitted to DMHAS by Month

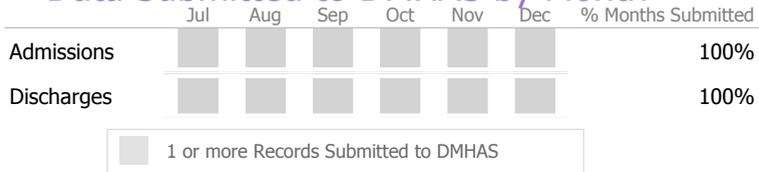


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	557	754	-26% ▼
Admits	346	432	-20% ▼
Discharges	408	436	-6%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

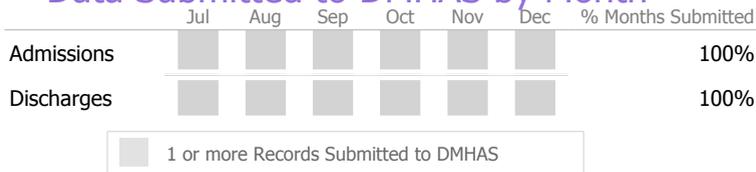
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	225	188	20% ▲
Admits	270	213	27% ▲
Discharges	268	216	24% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		213	75%	75%	70%	0%
✓ Community Location Evaluation		284	100%	80%	92%	20% ▲
✓ Follow-up Service within 48 hours		136	97%	90%	89%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	61	16% ▲
Admits	18	58	-69% ▼
Discharges	10	12	-17% ▼
Service Hours	1,213	984	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic 6 Month Updates	89%	93%
Cooccurring MH Screen Complete	94%	91%
SA Screen Complete	94%	90%
Diagnosis Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	97%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	30%	65%	67%	-35% ▼

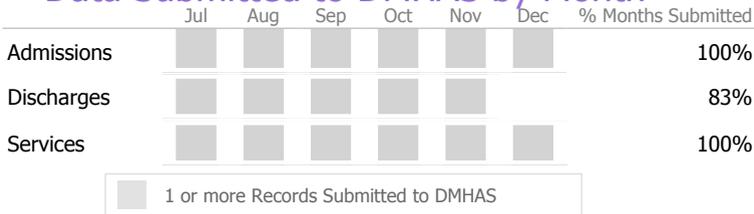
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		67	93%	80%	93%	13% ▲
Employed		11	15%	20%	13%	-5%
Social Support		27	38%	60%	82%	-22% ▼
Improved/Maintained Axis V GAF Score		15	27%	65%	63%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		59	95%	90%	99%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	269	261	3%
Admits	64	70	-9%
Discharges	82	63	30% ▲
Service Hours	4,083	3,247	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	91%
SA Screen Complete	92%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	54%	65%	67%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		241	89%	80%	93%	9%
Social Support		178	65%	60%	82%	5%
Employed		36	13%	20%	13%	-7%
Improved/Maintained Axis V GAF Score		88	39%	65%	63%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		193	99%	90%	99%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	192	-36% ▼
Admits	24	44	-45% ▼
Discharges	35	89	-61% ▼
Service Hours	2,090	2,722	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	84%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	71%	91%
SA Screen Complete	71%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	86%	65%	67%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		110	89%	80%	93%	9%
Social Support		73	59%	60%	82%	-1%
Employed		7	6%	20%	13%	-14% ▼
Improved/Maintained Axis V GAF Score		39	38%	65%	63%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		87	99%	90%	99%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	501	187	168% ▲
Admits	329	104	216% ▲
Discharges	292	98	198% ▲
Service Hours	2,805	973	188% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
Valid TEDS Data	81%	88%
On-Time Periodic		
6 Month Updates	77%	21%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	99%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		153	52%	50%	55%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		479	90%	75%	84%	15% ▲
● Abstinence/Reduced Drug Use		281	53%	55%	48%	-2%
● Employed		241	45%	50%	41%	-5%
● Stable Living Situation		432	81%	95%	80%	-14% ▼
✓ Improved/Maintained Axis V GAF Score		300	84%	75%	50%	9%
● Self Help		74	14%	60%	30%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		226	93%	90%	56%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		283	88%	75%	63%	13% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
Valid TEDS Data	N/A	99%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	56%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	50%	66%	-50% ▼
Employed		N/A	N/A	40%	42%	-40% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	77%	-75% ▼
Not Arrested		N/A	N/A	75%	87%	-75% ▼
Self Help		N/A	N/A	60%	45%	-60% ▼
Stable Living Situation		N/A	N/A	90%	87%	-90% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	86%	N/A ▼
Medication Assisted Treatment						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		0	0%	50%	0%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	2	1	100% ▲
Discharges	1	1	0%
Service Hours	168	115	46% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	92%	85%	85%	7%

Service Utilization

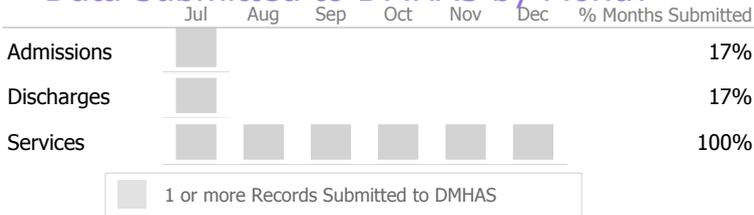
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

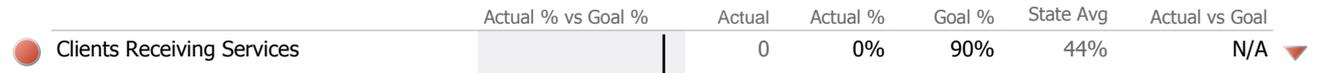
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	241	234	3%
Admits	145	139	4%
Discharges	167	149	12% ▲
Service Hours	-	-	

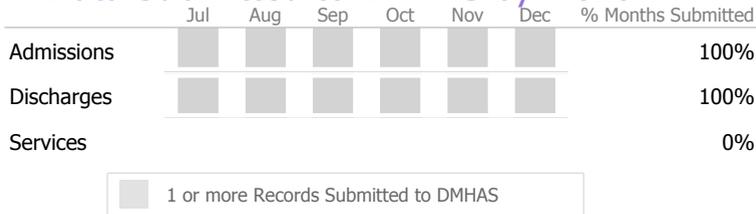
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

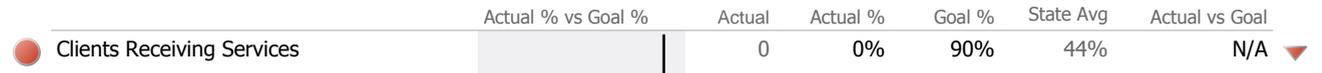
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	171	0%
Admits	76	102	-25% ▼
Discharges	89	85	5%
Service Hours	-	-	

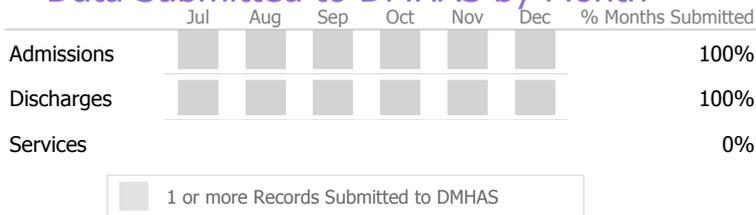
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	72%
Valid TEDS Data	N/A	100%
On-Time Periodic		
6 Month Updates	Actual	State Avg
	N/A	0%
Cooccurring		
MH Screen Complete	Actual	State Avg
	N/A	67%
SA Screen Complete	Actual	State Avg
	N/A	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	17%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	68%	-55% ▼
Employed		N/A	N/A	50%	14%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	50%	-75% ▼
Not Arrested		N/A	N/A	75%	77%	-75% ▼
Self Help		N/A	N/A	60%	50%	-60% ▼
Stable Living Situation		N/A	N/A	95%	82%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	72%
Valid TEDS Data	N/A	100%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	N/A	0%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	N/A	67%
SA Screen Complete	Actual	State Avg
SA Screen Complete	N/A	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	17%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	68%	-55% ▼
Employed		N/A	N/A	50%	14%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	50%	-75% ▼
Not Arrested		N/A	N/A	75%	77%	-75% ▼
Self Help		N/A	N/A	60%	50%	-60% ▼
Stable Living Situation		N/A	N/A	95%	82%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	12	283% ▲
Admits	13	12	8%
Discharges	15	-	
Service Hours	524	22	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	93%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	79%	45%
Cooccurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	40%	50%	55%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		43	93%	55%	62%	38% ▲
Not Arrested		43	93%	75%	92%	18% ▲
Self Help		26	57%	60%	31%	-3%
Employed		19	41%	50%	35%	-9%
Stable Living Situation		37	80%	95%	90%	-15% ▼
Improved/Maintained Axis V GAF Score		22	65%	75%	52%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	84%	90%	62%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■	■	■	83%
Discharges	■	■	■		■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

Milestone - CSSD

Community Health Resources Inc.

Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	12	12	0%
Discharges	12	12	0%
Bed Days	333	332	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	83%	50%	84%	33% ▲
No Re-admit within 30 Days of Discharge		12	100%	85%	84%	15% ▲
Follow-up within 30 Days of Discharge		2	20%	90%	73%	-70% ▼

Recovery

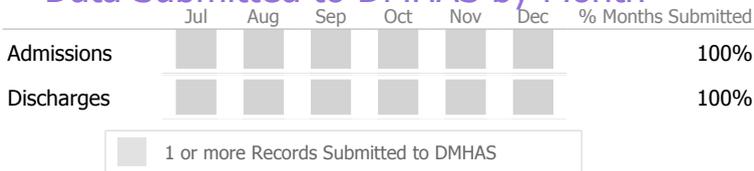
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		13	93%	70%	87%	23% ▲
Improved/Maintained Axis V GAF Score		12	100%	75%	78%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	29 days	0.1	90%	90%	91%	0%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	82	17% ▲
Admits	85	71	20% ▲
Discharges	84	71	18% ▲
Bed Days	2,278	1,872	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		68	81%	50%	84%	31% ▲
No Re-admit within 30 Days of Discharge		75	89%	85%	84%	4%
Follow-up within 30 Days of Discharge		50	74%	90%	73%	-16% ▼

Recovery

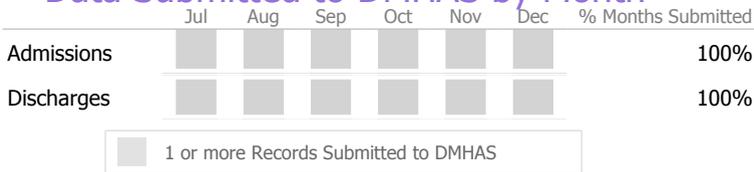
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		84	86%	70%	87%	16% ▲
Improved/Maintained Axis V GAF Score		81	96%	75%	78%	21% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	27 days	0.1	88%	90%	91%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	13	23% ▲
Admits	9	7	29% ▲
Discharges	9	7	29% ▲
Bed Days	1,300	1,056	23% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	67%	70%	73%	-3%
✓ No Re-admit within 30 Days of Discharge		8	89%	85%	94%	4%
● Follow-up within 30 Days of Discharge		5	83%	90%	66%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	95%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	4%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		12	75%	70%	75%	5%
● Improved/Maintained Axis V GAF Score		9	90%	95%	73%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	135 days	0.3	88%	90%	113%	-2%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	30	10%
Admits	2	-	
Discharges	1	1	0%
Service Hours	605	251	141% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		29	88%	85%	85%	3%

Service Utilization

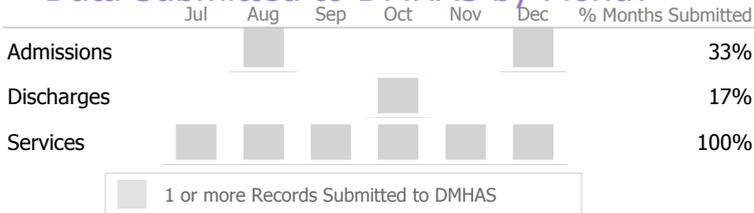
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	97%

On-Time Periodic	Actual	State Avg	
6 Month Updates		68%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⚪ Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	4	400% ▲
Admits	9	2	350% ▲
Discharges	10	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	70%	50%	42%	20% ▲

Recovery

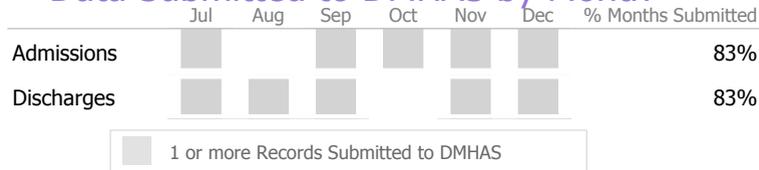
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		17	85%	80%	78%	5%
● Employed		0	0%	20%	9%	-20% ▼
● Social Support		1	5%	60%	64%	-55% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%

On-Time Periodic	Actual	State Avg
6 Month Updates		65%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	14	-29% ▼
Admits	3	6	-50% ▼
Discharges	2	6	-67% ▼
Bed Days	1,402	1,337	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	85%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	88%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	60%	88%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	87%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	70%	60%	81%	10%
✓ Stable Living Situation		10	100%	90%	99%	10%
● Improved/Maintained Axis V GAF Score		2	29%	95%	69%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	382 days	0.5	95%	90%	96%	5%



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

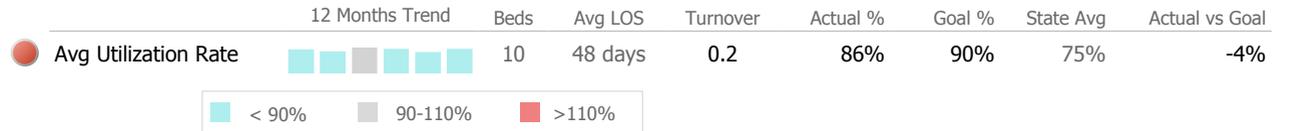
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	31	77% ▲
Admits	48	22	118% ▲
Discharges	50	24	108% ▲
Bed Days	1,580	1,382	14% ▲

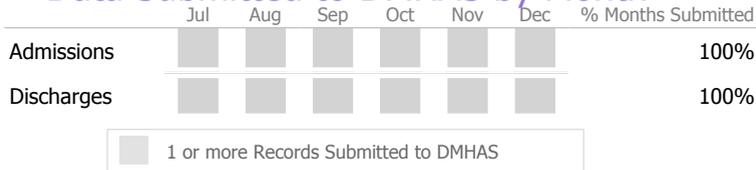
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 16 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	396	455	-13% ▼
Admits	232	265	-12% ▼
Discharges	255	244	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	93%
Valid TEDS Data	84%	88%
On-Time Periodic		
6 Month Updates	24%	21%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		133	52%	50%	55%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		331	80%	75%	84%	5%
✓ Employed		216	52%	50%	41%	2%
● Stable Living Situation		353	85%	95%	80%	-10%
● Abstinence/Reduced Drug Use		174	42%	55%	48%	-13% ▼
✓ Improved/Maintained Axis V GAF Score		239	77%	75%	50%	2%
● Self Help		76	18%	60%	30%	-42% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		185	83%	75%	63%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

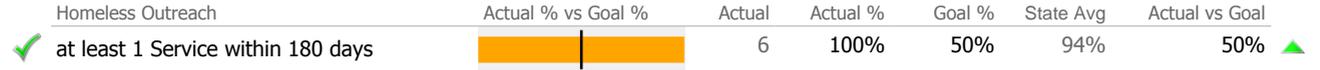
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

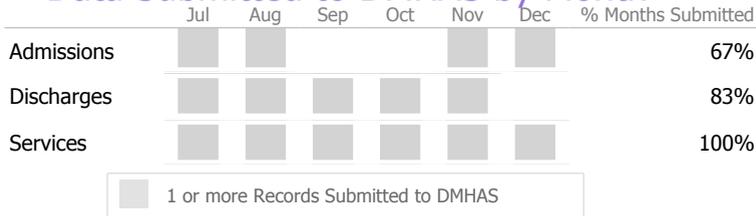
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	19	26%	▲
Admits	6	8	-25%	▼
Discharges	13	8	63%	▲
Service Hours	79	102	-23%	▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	3	-	
Discharges	4	-	
Service Hours	222	238	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		19	86%	85%	85%	1%

Service Utilization

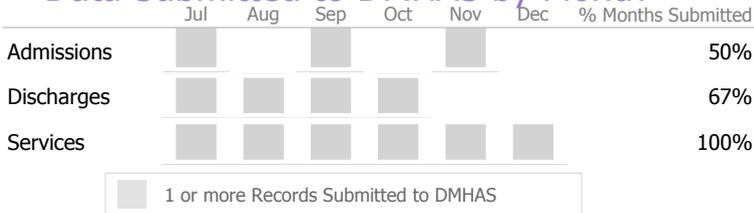
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

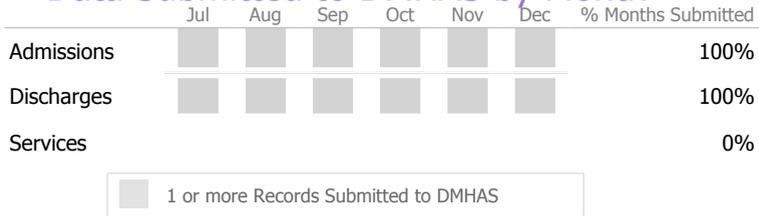
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202		
Admits	166	-	
Discharges	44	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 0 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	34	-15% ▼
Admits	28	35	-20% ▼
Discharges	29	34	-15% ▼
Bed Days	956	971	-2%

Discharge Outcomes

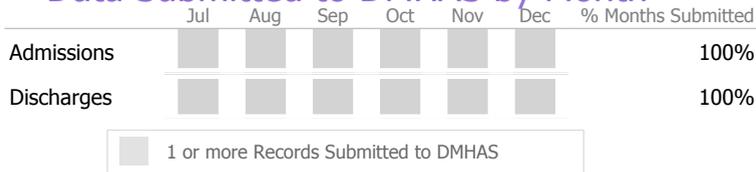
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		27	93%	85%	86%	8%
● Follow-up within 30 Days of Discharge		16	80%	90%	74%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	94 days	0.2	87%	90%	61%	-3%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	33	9%
Admits	26	19	37% ▲
Discharges	23	20	15% ▲
Bed Days	2,383	2,400	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	87%	70%	73%	17% ▲
✓ No Re-admit within 30 Days of Discharge		21	91%	85%	94%	6%
● Follow-up within 30 Days of Discharge		17	85%	90%	66%	-5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	95%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	4%
Cooccurring		
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	94%	100%
Valid Axis V GAF Score	94%	99%

Recovery

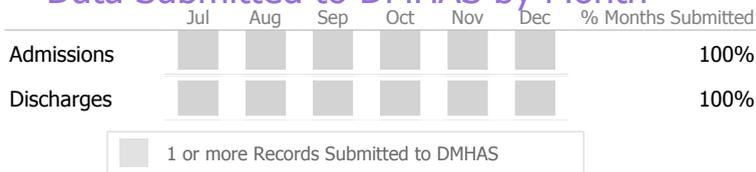
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		31	86%	70%	75%	16% ▲
● Improved/Maintained Axis V GAF Score		21	91%	95%	73%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	104 days	0.3	93%	90%	113%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

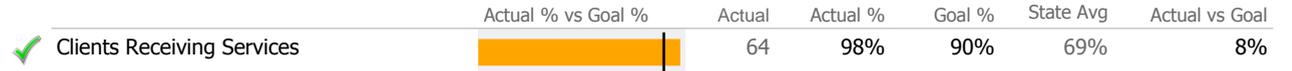
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

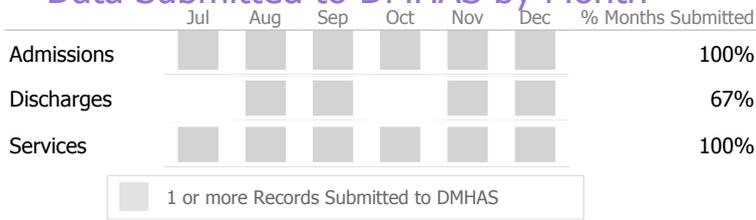
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	99	-17% ▼
Admits	14	12	17% ▲
Discharges	18	19	-5%
Service Hours	48	25	94% ▲
Social Rehab/PHP/IOP Days	2,264	2,204	3%

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 36 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
Valid TEDS Data	N/A	99%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	45%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	62%	-55% ▼
Employed		N/A	N/A	50%	35%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼
Not Arrested		N/A	N/A	75%	92%	-75% ▼
Self Help		N/A	N/A	60%	31%	-60% ▼
Stable Living Situation		N/A	N/A	95%	90%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	62%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	28	179% ▲
Admits	26	4	550% ▲
Discharges	29	1	2800% ▲
Service Hours	785	255	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	29%	45%
Cooccurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	55%	50%	55%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		56	69%	55%	62%	14% ▲
Not Arrested		70	86%	75%	92%	11% ▲
Stable Living Situation		66	81%	95%	90%	-14% ▼
Employed		25	31%	50%	35%	-19% ▼
Improved/Maintained Axis V GAF Score		40	62%	75%	52%	-13% ▼
Self Help		22	27%	60%	31%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		49	92%	90%	62%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■		■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1,026	1,104	-7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	52%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	78%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	20%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	91%

Recovery

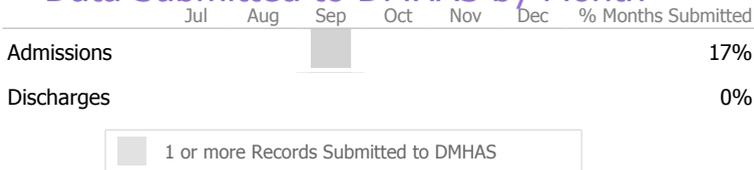
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	1,902 days	0.5	93%	90%	93%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 21 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	118	-25% ▼
Admits	69	84	-18% ▼
Discharges	41	90	-54% ▼
Service Hours	421	397	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		38	42%	35%	45%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 41 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	94	-30% ▼
Admits	35	38	-8%
Discharges	18	87	-79% ▼
Service Hours	560	361	55% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		24	36%	35%	45%	1%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 41 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	19	-16% ▼
Admits	5	6	-17% ▼
Discharges	2	9	-78% ▼
Bed Days	2,367	2,405	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	66%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		15	94%	95%	95%	-1%
● Employed		2	12%	25%	12%	-13% ▼
● Social Support		7	44%	60%	83%	-16% ▼
● Improved/Maintained Axis V GAF Score		2	18%	95%	63%	-77% ▼

Data Submission Quality

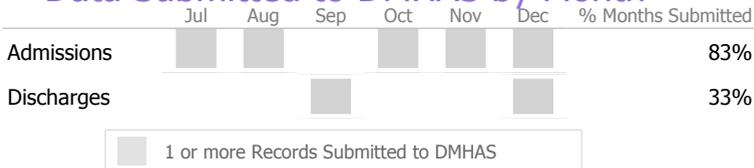
Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		78%
Cooccurring	Actual	State Avg
MH Screen Complete		40%
SA Screen Complete		40%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	436 days	0.5	92%	90%	95%	2%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

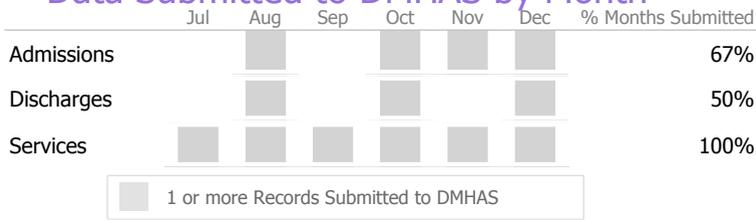
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	98	-19% ▼
Admits	10	10	0%
Discharges	10	28	-64% ▼
Service Hours	3	-	
Social Rehab/PHP/IOP Days	1,788	1,610	11% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		63	91%	90%	69%	1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	600	381	57% ▲
Admits	337	153	120% ▲
Discharges	259	162	60% ▲
Service Hours	2,747	1,733	59% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	93%
Valid TEDS Data	79%	88%
On-Time Periodic		
6 Month Updates	70%	21%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	98%	99%
Diagnosis		
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	98%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		110	42%	50%	55%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		572	92%	75%	84%	17% ▲
Abstinence/Reduced Drug Use		266	43%	55%	48%	-12% ▼
Employed		214	34%	50%	41%	-16% ▼
Stable Living Situation		465	75%	95%	80%	-20% ▼
Improved/Maintained Axis V GAF Score		313	76%	75%	50%	1%
Self Help		141	23%	60%	30%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		339	93%	90%	56%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		294	90%	75%	63%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	45	-4%
Admits	14	15	-7%
Discharges	16	17	-6%
Service Hours	958	1,082	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
On-Time Periodic		
6 Month Updates	94%	91%
Cooccurring		
MH Screen Complete	93%	95%
SA Screen Complete	93%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	98%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	56%	65%	56%	-9%
No Re-admit within 30 Days of Discharge		15	94%	85%	91%	9%
Follow-up within 30 Days of Discharge		1	11%	90%	50%	-79%

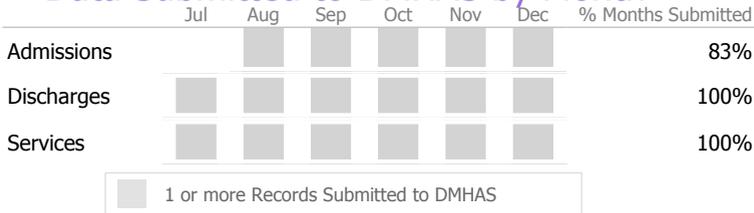
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		42	98%	60%	91%	38%
Employed		19	44%	15%	15%	29%
Social Support		34	79%	60%	80%	19%
Improved/Maintained Axis V GAF Score		14	44%	85%	54%	-41%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	96%	90%	99%	6%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	6	-67% ▼
Admits	-	5	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	368	624	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	52%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	78%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	50%	75%	52%	-25% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	3	508 days	0.8	67%	90%	93%	-23% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 21 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	26	4%
Admits	4	7	-43% ▼
Discharges	7	7	0%
Service Hours	1,442	1,199	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	91%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	65%	56%	35% ▲
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		3	43%	90%	50%	-47% ▼

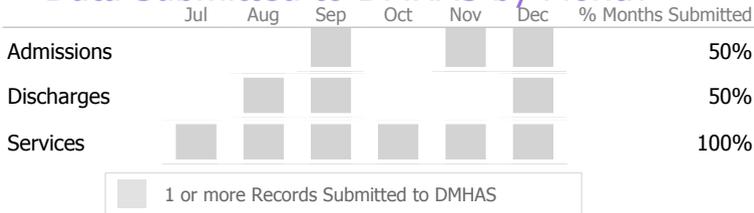
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	97%	60%	91%	37% ▲
✓ Employed		13	45%	15%	15%	30% ▲
✓ Social Support		24	83%	60%	80%	23% ▲
● Improved/Maintained Axis V GAF Score		8	32%	85%	54%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs