

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	83	73	14%	▲
	Admits	44	57	-23%	▼
	Discharges	61	51	20%	▲
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	83	100.0%

Consumer Satisfaction Survey

(Based on 92 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	12%	11%
26-34	32	39%	▲ 23%
35-44	16	19%	21%
45-54	16	19%	21%
55-64	9	11%	18%
65+			6%

Gender	#	%	State Avg
Male	68	82%	▲ 59%
Female	15	18%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	62	75%	71%
Hispanic-Other	9	11%	7%
Unknown	7	8%	9%
Hisp-Puerto Rican	5	6%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	58	70%	63%
Other	14	17%	13%
Black/African American	10	12%	16%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	83	73	14% ▲
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Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	93%
Valid TEDS Data	95%	88%
On-Time Periodic		
6 Month Updates	42%	21%
Cooccurring		
MH Screen Complete	95%	96%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	41%	50%	55%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		75	87%	75%	84%	12% ▲
Stable Living Situation		81	94%	95%	80%	-1%
Improved/Maintained Axis V GAF Score		61	84%	75%	50%	9%
Employed		35	41%	50%	41%	-9%
Self Help		40	47%	60%	30%	-13% ▼
Abstinence/Reduced Drug Use		32	37%	55%	48%	-18% ▼

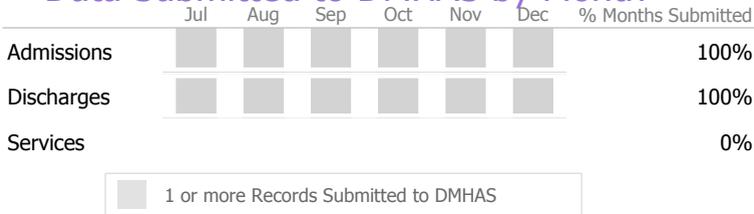
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	56%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs