

Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	122	78	56%	▲
	Admits	46	44	5%	
	Discharges	46	19	142%	▲
	Service Hours	407	363	12%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	122	100.0%

Consumer Satisfaction Survey

(Based on 43 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Access		95%	80%	88%
✓ Recovery		95%	80%	79%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	3%	11%
26-34	22	18%	23%
35-44	28	23%	21%
45-54	35	29%	21%
55-64	31	25%	18%
65+	2	2%	6%

Gender	#	%	State Avg
Male	84	69%	59%
Female	38	31%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	106	87%	▲ 71%
Hisp-Puerto Rican	16	13%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	66	54%	63%
Black/African American	39	32%	▲ 16%
Other	15	12%	13%
Am. Indian/Native Alaskan	1	1%	1%
Unknown	1	1%	5%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	78	56% ▲
Admits	46	44	5%
Discharges	46	19	142% ▲
Service Hours	407	363	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		71	57%	35%	31%	22% ▲

Service Utilization

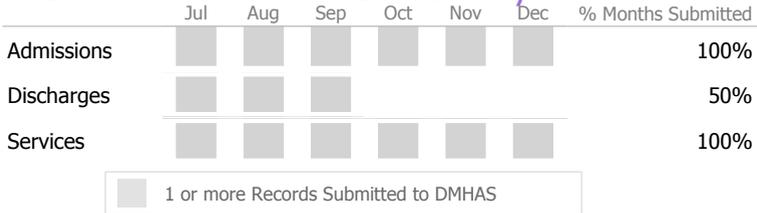
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	86%	90%	78%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		56%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Employment Services Programs