

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	14	17	-18%	▼
	Admits		6	-100%	▼
	Discharges		2	-100%	▼
	Service Hours		-		
	Bed Days	2,576	2,607	-1%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		89%	80%	88%
✓ Recovery		89%	80%	79%
● Quality and Appropriateness		78%	80%	93%
● Respect		78%	80%	91%
● Outcome		78%	80%	83%
● Participation in Treatment		67%	80%	92%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	14	100.0%

Client Demographics

Age	#	%	State Avg
18-25	10	71%	▲ 11%
26-34	4	29%	▼ 23%
35-44			▼ 21%
45-54			▼ 21%
55-64			▼ 18%
65+			6%

Gender	#	%	State Avg
Male	12	86%	▲ 59%
Female	2	14%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	57%	▼ 71%
Hispanic-Other	3	21%	▲ 7%
Hisp-Puerto Rican	3	21%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race	#	%	State Avg
Black/African American	5	36%	▲ 16%
Other	4	29%	▲ 13%
White/Caucasian	3	21%	▼ 63%
Unknown	2	14%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	6	-33% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	736	677	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	81%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	90%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	66%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	83%	40% ▲
✓ Stable Living Situation		4	100%	95%	95%	5%
✓ Employed		1	25%	25%	12%	0%
● Improved/Maintained Axis V GAF Score		0	0%	95%	63%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	718 days	0.5	100%	90%	95%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	2	100% ▲
Admits	-	-	
Discharges	-	-	
Bed Days	736	368	100% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	66%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		2	50%	60%	83%	-10%
● Employed		0	0%	25%	12%	-25% ▼
● Stable Living Situation		2	50%	95%	95%	-45% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	63%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 99%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 81%
Cooccurring	Actual	State Avg
MH Screen Complete		N/A 90%
SA Screen Complete		N/A 88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 97%
Valid Axis V GAF Score		50% 94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	486 days	0.4	133%	90%	95%	43% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 62 Active Supervised Apartments Programs

Standard 266

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	10	-40% ▼
Admits	-	4	-100% ▼
Discharges	-	-	
Bed Days	1,104	1,562	-29% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	66%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	25%	12%	-25% ▼
Social Support		0	0%	60%	83%	-60% ▼
Stable Living Situation		1	17%	95%	95%	-78% ▼
Improved/Maintained Axis V GAF Score		0	0%	95%	63%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 99%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 81%
Cooccurring	Actual	State Avg
MH Screen Complete		N/A 90%
SA Screen Complete		N/A 88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100% 97%
Valid Axis V GAF Score		67% 94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,061 days	0.7	75%	90%	95%	-15% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 62 Active Supervised Apartments Programs