

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1	1	0%
	Admits	1		
	Discharges	1	1	0%
	Service Hours		-	
	Bed Days	14		

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Inpatient Services	1	100.0%

### Consumer Satisfaction Survey (Based on 191 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Access		91%	80%	88%
✓ General Satisfaction		90%	80%	92%
✓ Respect		88%	80%	91%
✓ Overall		85%	80%	91%
● Outcome		66%	80%	83%
● Recovery		56%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			▼ 11%
26-34			▼ 23%
35-44			▼ 21%
45-54			▼ 21%
55-64	1	100%	▲ 18%
65+			6%

Gender	#	%	State Avg
Female	1	100%	▲ 41%
Male			▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1	100%	▲ 71%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			▼ 13%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	1	100%	▲ 63%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 16%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%
Unknown			5%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	1	-	
Discharges	1	1	0%
Bed Days	14	-	

### Discharge Outcomes

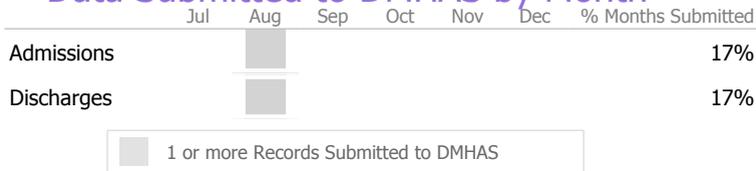
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 0%;"></div>	0	0%	95%	52%	-95%
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	1	100%	85%	83%	15%
Follow-up within 30 Days of Discharge	<div style="width: 0%;"></div>	N/A	N/A	90%	74%	N/A

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 4%;"></div>	2	14 days	2.0	4%	90%	90%	-86%



### Data Submitted to DMHAS by Month



\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 0 Active Observation Bed Programs

# Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	92%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	92%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		NaN
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Cooccurring	Actual	State Avg
MH Screen Complete		0%
SA Screen Complete		0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	100%	-95% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	N/A	N/A	0%	90%	48%	-90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs