

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	76	3%
	Admits	7	1	600%
	Discharges	4	4	0%
	Service Hours	1,916	2,029	-6%
	Bed Days	2,870	2,944	-3%
	S.Rehab/PHP/IOP	3,595	3,743	-4%

Consumer Satisfaction Survey (Based on 55 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		94%	80%	91%
✓ Outcome		93%	80%	83%
✓ Recovery		84%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	54	47.8%
	Community Support	32	28.3%
	Residential Services	17	15.0%
	Case Management	10	8.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			▼ 11%	Male	55	71%	▲ 59%
26-34	9	12%	▼ 23%	Female	23	29%	▼ 41%
35-44	10	13%	21%	Transgender			0%
45-54	15	19%	21%				
55-64	27	35%	▲ 18%				
65+	17	22%	▲ 6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	71	91%	▲ 71%	White/Caucasian	67	86%	▲ 63%
Unknown	5	6%	9%	Black/African American	6	8%	16%
Hispanic-Other	2	3%	7%	Other	2	3%	13%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			1%	Multiple Races	1	1%	1%
Hisp-Puerto Rican			▼ 13%	Unknown	1	1%	5%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	8	25% ▲
Admits	3	-	
Discharges	2	-	
Bed Days	1,416	1,472	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	88%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	87%
SA Screen Complete	0%	94%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	85%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	88%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	90%	99%	10%
✓ Social Support		6	60%	60%	81%	0%
● Improved/Maintained Axis V GAF Score		4	57%	95%	69%	-38% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,643 days	0.5	96%	90%	96%	6%		



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1,454	1,472	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	0%	81%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	66%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	83%	40% ▲
✓ Stable Living Situation		8	100%	95%	95%	5%
● Employed		1	12%	25%	12%	-13% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	63%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,177 days	0.5	99%	90%	95%	9%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

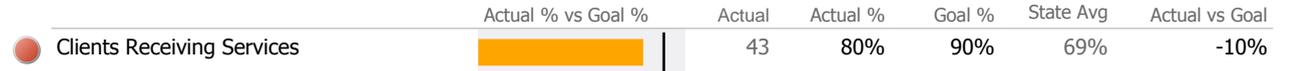
■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

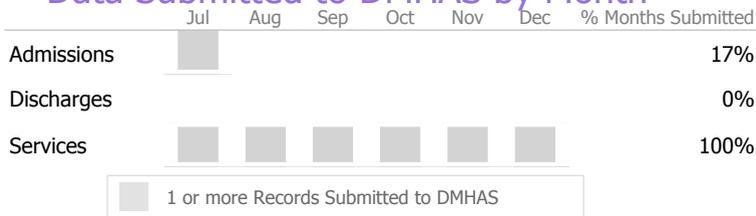
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	52	4%
Admits	2	1	100% ▲
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	3,595	3,743	-4%

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 36 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	34	-6%
Admits	1	-	
Discharges	2	4	-50% ▼
Service Hours	1,173	1,212	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	62%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	91%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	65%	67%	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		30	94%	60%	82%	34% ▲
Stable Living Situation		32	100%	80%	93%	20% ▲
Employed		8	25%	20%	13%	5%
Improved/Maintained Axis V GAF Score		21	68%	65%	63%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⚪ Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	743	817	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	85%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs